Technical Operations Training Instructional Support Service Contract

Statement of Work

Information regarding the Statement of Work for use in connection with the solicitation for

FAA ACADEMY TECHNICAL OPERATIONS TRAINING DIVISION

DTFAAC-07-R-00018

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TABLE OF CONTENTS

Section .	1. General Contract Information
1.1	Overview
1.2	Terms, Acronyms, and Additional Resources
1.3	Scope of Work
1.4	Support Requirements
1.5	Performance Period Support Requirements
1.6	Funding Considerations - Operation Funds
1.7	Supervision of Contract Employees by Contract Supervisor
Section .	2. Location and Time of Work
2.1	Location of Work
2.2	Normal Hours of Operations
2.3	Saturday and Sunday Activity
2.4	Overtime
2.5	Observance of Holidays
2.6	Aeronautical Center Closure or Early Dismissal
2.7	Notification of Center Closure or Early Dismissal
2.8	Quantity of Work and Excused Absence
2.9	Leave Management
Section	3. Travel
3.1	Travel Guidelines
3.2	Travel Reimbursement Guidelines
3.3	Travel Cost Reimbursement
3.4	Relocation Expenses
Section	4. Products Rights and Government Property
4.1	FAA Proprietary Rights
4.2	Forfeiture of Rights
4.3	Use and Dissemination of Government Property
4.4	Removing or Relocating Government Property from MMAC
Section	5. Government-Furnished Items
5.1	Facilities and Utilities
5.2	FAA Access to Provided Space
5.3	Conservation of Utilities
5.4	Government-Furnished Property (GFP)
5.5	Office Furniture
5.6	General Supplies
5.7	Computer Hardware and Software
5.8	FAA Computer Network

5.9	Misuse of FAA Computer Network	. 10
Section (6. Contractor-Furnished Items	. 11
6.1	Furniture	. 11
6.2	Equipment	. 11
6.3	Supplemental Computer Equipment	. 11
6.4	Provided Protective Equipment	. 11
6.5	Suitability and Safety of Contractor Supplied Items	. 11
6.6	Non-reimbursed Property-related Costs	. 12
Section	7. Employment and Staffing	. 13
7.1	Support Workforce Requirements	. 13
7.2	Position Descriptions	. 13
7.3	Minimum Education and Experience Requirements	13
7.4	Employee Qualifications Review	13
7.5	Staffing - Allowable Notification of Support Period	14
7.6	Cancellation Policy	14
7.7	Prohibited Appointments	15
7.8	Strike Contingency Plan	15
7.9	Contract Employee Affiliations	
7.10	Removal of Employees	16
7.11	Special Security Consideration	16
Section	8. Contract Employee Training	17
8.1	Contract Employee Orientation	17
8.2	Prohibited Training - Contract Employees	17
8.3	Unique Technical Training	17
8.4	Contractor Training Costs	17
8.5	Required Training - Instructors	17
8.6	Required Training - Other Positions	18
8.7	Remedial Training	18
8.8	Remedial Training Limitation	18
8.9	Contractor Provided Training	18
Section	9. Contract Employee Performance	19
9.1	Performance Evaluation System	19
9.2	Employee Performance	19
Section	10. Instructional Issues	
10.1	Instructional Design Approach	2
10.2	New Training Materials and Delivery Systems	2
10.3	Course Descriptions	2
Section	11. Miscellaneous Issues	2

11.1	Contracting Officer's Technical Representative (COTR) Information	. 21
11.2	After Hours Access to MMAC Buildings	. 21
11.3	Parking and Traffic Regulations	. 21
11.4	Reserved Parking Spaces	. 21
11.5	Employee Appearance	
11.6	Employee Conduct	. 22
Section 1		
12.1	Quality Assurance	. 23
12.2	Quality Control	
12.3	Contractor Quality Control Plan	. 2 3
Section 1	3. Data Reporting	. 24
13.1	Deliverables - Reports and Data	. 24
13.2	Labor Distribution Tracking System	. 24
Section .	14. Transitions	
14.1	Contract Transitions	
14.2	Phase-In Transition	25

- APPENDIX A Contract Support Task and Subtask Descriptions
- APPENDIX B Contract Support Position Descriptions and Qualifications
- APPENDIX C Contract Technical Course Offering Price Document
- APPENDIX D Contract Technical Course Offering Requirements
- APPENDIX E Contract Terms, Acronyms, and Additional Resources
- APPENDIX F Contract Data Requirements List (CDRLs)

Section 1. General Contract Information

1.1 Overview

The FAA Academy Technical Operations Training Division (AMA-400) provides technical training to engineers, technicians, environmental specialists and programmers who improve and maintain the reliability of the National Airspace System (NAS). This Statement of Work (SOW) describes the supplies and services required by AMA-400 to provide instructional support services necessary to accomplish its mission.

1.2 Terms, Acronyms, and Additional Resources

Explanations and definitions of contract related terms and acronyms, along with informative website links, are found in a separate document titled *Contract Terms, Acronyms, and Additional Resources*, included as Appendix E to this document. This document will be maintained and updated as necessary by the Contracting Officer's Technical Representative (COTR) following award.

1.3 Scope of Work

The contractor shall provide instructors and other personnel to augment AMA-400 personnel in the completion of its tasked activities and assisting in the performance of work more specifically defined in other sections of this document. The contractor will also provide those on-site personnel needed to effectively manage and supervise the contract staff provided. However, beyond those positions specifically identified as FAA requirements in this document, any such clerical, administrative, supervisory, or managerial positions proposed at direct cost to this contract shall be subject to negotiation. Included as Appendix A is the Contract Support Task and Subtask Descriptions that identify duties and responsibilities for FAA tasks.

1.4 Support Requirements

Contractual support projections are identified in Appendix C, Contract Technical Course Offering Requirements. This list is inclusive of courses anticipated to be conducted by the FAA from October 2007 through September 2012 which may require contract support for instruction or development/revision. These projections are based on: assumptions of workload over the course of the contract; relatively stable workload requiring revision and development support; and, normal FAA attrition. However, as one or more of these assumptions may prove to be unfounded, the FAA will not be bound by, nor does assumption of obligation occur, based on these projections. Contract administration will be the minimum support required for each contract year with additional requirements (for instructional or operational support) to be ordered based on FAA technical training requirements and available funding. Work requirements are provided to the contractor via Task Orders (TOs).

1.5 Performance Period Support Requirements

Projected support requirements for each active task will be reflected in one or more TOs, prepared each performance period by the COTR in concert with AMA-400 management. Each TO will reflect support requirements for a single task, subtask, or special project. Each TO is subject to revision, as needed, to update the projected requirements. Only the most recent TO

for each task, subtask, or special project shall be considered to accurately depict AMA-400's support requirements for that period.

1.6 Funding Considerations - Operation Funds

This contract is funded almost entirely through the use of appropriated operations (OPS) funds. Support requirements for a period may be initially identified as being incrementally funded. Once funding has been determined, requirements will be adjusted, if necessary.

1.7 Supervision of Contract Employees by Contract Supervisor

The contract-appointed supervisor(s) shall provide day-to-day supervision of contract personnel. Contract project management shall appoint an interim replacement in the supervisor(s)'s absence. At no time will supervisory control, policy, or guidance be available through AMA-400 personnel. With the exception of those activities specifically outlined in this document, which have been designed so as not to infringe upon the contractor's supervisory responsibilities and authority, AMA-400 personnel will in no way be involved directly in the processes of hiring, selecting, non-selecting, work assignment, work-related awards or discipline, approving work schedules and/or absences, labor-management issues, career planning, or compensation for any individual working or with potential to work on this contract. Any suspected or actual incident of AMA-400 personnel being involved in these processes must be reported immediately to the Contracting Officer (CO) or the COTR.

Section 2. Location and Time of Work

2.1 Location of Work

All work performed under this contract shall be performed at the following location, unless directed in writing by the CO or the COTR:

Mike Monroney Aeronautical Center FAA Academy 6500 South MacArthur Boulevard Oklahoma City, Oklahoma, 73169

2.2 Normal Hours of Operations

Normal operations will generally occur between the hours of 7:00 a.m. and 3:30 p.m. local time, during regular workdays of the week (Monday through Friday). However, availability may be required outside of these days/hours and are subject to change based on AMA-400's operational needs. Some requirements may require periodic evening shift contract support between the hours of 3:30 p.m. and 12:00 a.m. In those cases, the amount of activity occurring during these hours will be included in the description of the task. Other than those specific requirements identified by AMA-400, no evening shift activity will be permitted without prior authorization from the CO or the COTR.

2.3 Saturday and Sunday Activity

No Saturday or Sunday activity is anticipated under this contract. In the event such activity is required, the contractor will be notified by the CO or the COTR, and will be provided as much advance notice of the requirement as practicable. Other than those specific requirements identified by AMA-400, neither Saturday nor Sunday activity will be permitted without prior authorization from the CO or the COTR.

2.4 Overtime

No overtime activity is anticipated under this contract. In the event such activity is required by AMA-400, the contractor will be notified by the CO or the COTR, and will be provided as much advance notice of the requirement as practicable. Absent such notification, overtime activity will not be permitted without the express written approval of the CO or the COTR.

2.5 Observance of Holidays

No activity is anticipated under this contract on holidays recognized by AMA-400. In the event such activity is required, the contractor will be notified by the CO or the COTR, and will be provided as much advance notice of the requirement as practicable. Absent such requirements, holiday activities will not be permitted without prior authorization from the CO or the COTR.

a) Designated U.S. Federal Holidays

A list of the designated United States (US) Federal holidays, as of the date of this document, is as follows:

New Year's Day Labor Day

Martin Luther King, Jr's Birthday Columbus Day

Washington's Birthday Veterans Day

Memorial Day Thanksgiving Day

Independence Day Christmas Day

Additionally, other days may be declared as a "holiday" by Federal statute, executive order, or Presidential proclamation. Those days shall be considered equivalent to the ten (10) that have been officially designated. No other holidays shall be recognized under this contract.

2.6 Aeronautical Center Closure or Early Dismissal

Adverse weather conditions or other emergencies may require the closure of the Mike Monroney Aeronautical Center (MMAC). Circumstances may also arise which will require the early dismissal of MMAC personnel. In most cases, no activity is expected under this contract during periods of MMAC closure and/or early dismissal, nor will any such activity be permitted during these periods without prior authorization from the CO or the COTR.

2.7 Notification of Center Closure or Early Dismissal

The FAA will provide the contractor with notice of MMAC closures through the use of public broadcast announcements on local television, radio stations, or official Aeronautical Center announcements [i.e. Aeronautical Center Operations contact at (405) 954-0040, building public announcement systems, etc.]. Online notification will be posted under "Highlights" on the FAA Employee Site at http://employees.faa.gov/. Announcements of early dismissal will be provided to the contractor by the CO the COTR, or in their absence by appropriate AMA-400 management.

2.8 Quantity of Work and Excused Absence

This document does not establish any specific minimum quantity of work, either as an aggregate figure or on a per employee basis on any day affected by either the closure of MMAC or the early dismissal of MMAC personnel. Neither does it establish any specific provision for granting excused absences or any type of reimbursable leave for these days. Contractor employee leave will be in accordance with contractor employer personnel policies and procedures.

2.9 Leave Management

Contractor will manage leave usage whereas to ensure FAA requirements will not be impacted by significant unplanned leave usage. Contract management support must be provided in a consistent manner and leave must not impact FAA requirements. Interim assignments must be in accordance with FAA policies and procedures, requiring prior CO or COTR approval, and must not incur any additional costs to AMA-400.

Section 3. Travel

3.1 Travel Guidelines

Support under this contract may require contract personnel to travel as part of their normal assigned duties. Such travel, when required, will be restricted exclusively to the territories and possessions of the United States. Any such travel, in connection with performance of tasked activities, will be identified by TOs. Tickets purchased by the contractor shall be refundable tickets. Non-refundable tickets purchased will be a liability of the contractor or contract employee.

3.2 Travel Reimbursement Guidelines

Federal Travel Regulations (FTR) will be used as the guideline for establishing allowable reimbursement costs for all travel within the 50 states, District of Columbia, Commonwealth of Puerto Rico and territories and possessions of the United States. FTR provisions, issued by the General Services Administration (GSA), are available for viewing at http://www.gsa.gov.

3.3 Travel Cost Reimbursement

The contractor is solely responsible for all travel costs incurred during the performance of this contract. Contract invoicing will contain billings for travel costs to include a copy of a detailed expense voucher that identifies costs and associated receipts from airlines, hotels, rental car companies, and other voucher expenses. After review of the expense voucher, if AMA-400 agrees that expenses incurred are deemed allowable based on FTR policies, the contractor will be reimbursed by AMA-400. Those travel costs determined to be unnecessary, unreasonable, or unallowable will not be reimbursed by AMA-400.

3.4 Relocation Expenses

This document does not permit, require, nor is it intended to encourage, contractors to include provisions for reimbursing any of their employees for expenses incurred, in whole or in part, as a result of any relocation in connection with their efforts under this contract. This applies equally to relocations to the MMAC area to provide support under this contract, as well as to relocations from the MMAC area at the completion of duties under the contract.

Section 4. Products Rights and Government Property

4.1 FAA Proprietary Rights

The FAA acquires title to all products resulting from performance under this contract, and all rights and privileges derived there from, as these products are produced. This right is not dependent upon the completion of the product, the formal or written acceptance of the product, or receipt of payment for the services from which the product results. For further information, refer to FAA Acquisition Management System (AMS) Policy, Section 3.5. 'Patents, Rights in Data and Copyrights' located at http://fast.faa.gov/index.htm.

4.2 Forfeiture of Rights

The rights and privileges described in the preceding paragraph cannot be involuntarily surrendered, transferred, forfeited, or ceded. Any such forfeiture must be in writing and can only be accomplished by the CO, assisted by the COTR. Further, no precedent shall be established by any such forfeiture, and each request shall be considered separate and distinct from all other requests.

4.3 Use and Dissemination of Government Property

Unless specifically authorized in writing by the CO or the COTR, the contractor shall not use, modify or disseminate any item of Government property for any purpose beyond the scope of this document, the contract and other related documents. This prohibition includes, but is not limited to, the use of FAA equipment for work not directly in support of this contract, and the use or dissemination of any FAA training materials, including materials developed under this contract.

4.4 Removing or Relocating Government Property from MMAC

The contractor shall not remove or relocate, nor permit its employees to remove or relocate, Government property from MMAC-assigned work areas for any purpose unless specifically authorized in writing by the CO or the COTR and coordinated with the AMA-400 Property Custodian. This prohibition applies to property furnished to the contractor by the FAA, property acquired by the contractor using contract funds, and property/products produced through performance under this contract. Further, this prohibition covers both the physical removal and the electronic transmission of property, and applies equally to both original items and all reproductions of those items, regardless of reproduction format.

Section 5. Government-Furnished Items

5.1 Facilities and Utilities

AMA-400 shall provide space and facilities, plus associated utilities and housekeeping, to enable the contractor to perform the work defined in this document. Where possible, workspace will be equivalent to that provided for FAA personnel. Contract management will optimize space provided by the FAA. Facilities and utilities (e.g., restrooms, break rooms, electricity, and telephones) provided are to be used exclusively in support of this contract. The contractor shall not make any alterations to Government-furnished space or facilities except as approved in writing by the CO or the COTR and at no direct cost to this contract. Whenever the contractor vacates Government space, such space and facilities shall be restored to its original condition, considering any approved alterations plus normal wear and tear, at no direct cost to this contract.

5.2 FAA Access to Provided Space

The contractor is hereby advised that a limited number of FAA personnel will have unrestricted access to space provided for their use in accordance with the provisions of the preceding paragraph. As a result of MMAC policies regarding the utilization and distribution of Government keys or keycards, certain FAA employees will be provided master (or sub-master) keys which will open all doors utilizing a key number within their allocated group (or sub-group). The contractor should have adequate provisions for safeguarding sensitive personnel information, proprietary data, and any other sensitive data that the contractor wishes to retain in the space provided.

5.3 Conservation of Utilities

The contractor shall ensure all contract employees are aware of acceptable utility conservation practices and shall be responsible for operating in a manner as to minimize waste of utilities. Addition or relocation of telephones or electrical outlets will be evaluated on a basis of benefit to the FAA and not of convenience.

5.4 Government-Furnished Property (GFP)

The items described in the following paragraphs shall be considered GFP. Definitions, usage and contractor accountability shall be in accordance with the following AMS Policy: Section 3.10, Contract Administration, and Section 3.10.3, Government Property.

Contract management must optimize their use of GFP provided. The contractor will be required to provide property management controls to ensure optimum utilization and security. The FAA retains property management authority for all items provided as well as sole discretion in the placement, movement and removal of all property provided to the contractor. The contractor must not remove, relocate, or reassign GFP without prior approval of the COTR.

In advance of providing Government equipment for use by the contractor, the contractor Project Manager or Project Manager designate must sign the appropriate FAA loaned property documents.

5.5 Office Furniture

AMA-400 shall provide workstations, desks, chairs, filing cabinets and other office furnishings for contract personnel comparable to those provided to Government personnel. Any furnishings (i. e., type, model, style, etc.) provided are at the sole discretion of the Government.

5.6 General Supplies

The contractor is responsible for providing general office supplies (e.g., paper, pencils, pens, binders, writing pads, etc.) as well as company-specific supplies and materials required by the contractor (e.g., pre-printed stationary, business cards, and timecards). AMA-400 will not furnish or provide reimbursement to the contractor for these supply items.

For Government-Furnished Equipment (GFE), AMA-400 will provide the appropriate supplies needed (i.e., toner, ink cartridges).

5.7 Computer Hardware and Software

With the exception of computer hardware and software required by contractor management and administrative personnel, the FAA will maintain and distribute all computer equipment and software typically required to fulfill requirements as requested by FAA under this contract, based on AMA-400's workload priorities and subject to availability. Contract personnel shall not install, uninstall, move, or modify any hardware or software on any computer located at the MMAC without prior approval from the COTR and in coordination with the AMA-400 Property Custodian.

5.8 FAA Computer Network

The FAA maintains a computer network and provides contractor access. AMA-400 will provide contract personnel with access as required for contract support requirements. Contract personnel shall not connect any computer equipment to FAA's network without prior authorization from the COTR. The COTR shall be responsible for obtaining necessary network access, including any required clearances, through AMA-400 management and other FAA offices. For further information please refer to the current version of FAA Order 1370.79 *'Internet Use Policy'*.

All contract personnel using FAA computer resources or accessing the FAA network shall agree to and sign 'Local Area Network (LAN) Rules of Behavior (ROB)' prior to receiving requested access. Specific ROB regarding LAN usage is located on FAA's Office of Human Resources website at

http://www.faa.gov/ahr/policy/hrpm/msc/msc_ref/AHRLANRulesofBehavior.doc.

5.9 Misuse of FAA Computer Network

The contractor must adhere to all FAA intranet, internet, and network policies/orders. Misuse by contract personnel of FAA-provided computer equipment or network will result in a determination by AMA-400 management as to the appropriate Corrective action for each infraction. Depending upon the nature and severity of the infraction, Corrective actions can range from loss of privileges (i.e., loss of access to the Internet, Government e-mail system, etc.) to a recommendation to the CO for removal of contract personnel. Further, these determinations are not subject to appeal. Lastly, these provisions do not preclude the imposition of any applicable civil or criminal penalty resultant from an infraction.

Section 6. Contractor-Furnished Items

6.1 Furniture

The contractor shall be responsible for providing any additional furniture required for the management and administrative staff without direct cost to this contract. Furniture shall be limited to the space and utilities provided by the FAA and subject to approval by the CO or the COTR.

6.2 Equipment

The contractor shall be responsible for providing, without direct cost to this contract, any equipment required for its management and administrative staff. Examples include, but are not limited to: computers; printers; computer peripherals; office equipment (fax machine, copier, etc.); and, items of personal convenience (coffee maker, microwave oven, etc.).

6.3 Supplemental Computer Equipment

The FAA may not have resources to provide a computer system for each contract employee, therefore some employee sharing of equipment is anticipated during the life of this contract. While not required, the contractor may elect to propose methods by which contractor-owned and/or contractor-acquired hardware and/or software may be utilized to supplement existing FAA equipment. Should such methods be proposed and approved by the FAA, the contractor will incur any and all associated costs. All computer hardware and software provided by the contractor, if intentions of connection to the FAA computer network, shall comply with FAA LAN and network security specifications as of the date of connection or installation. Further, this equipment shall either be updated as needed to maintain compliance with subsequent specifications to remain compatible with other FAA offices or be disconnected from the network, as directed by the CO.

6.4 Provided Protective Equipment

Regulatory guidance regarding personal protective equipment is directed by the Occupational Safety and Health Administration (OSHA) (located at http://www.osha.gov/) according to the Code of Federal Regulations (CFR). Contractor shall be required to provide personal protective equipment for contract personnel in accordance with 29 CFR 1910.132, *General Requirements*. All personal protective equipment worn by contractors shall be equal to or exceed the level of protection provided by the Government for FAA employees.

6.5 Suitability and Safety of Contractor Supplied Items

The FAA reserves the right to determine the suitability and safety of any furniture, equipment, or supplies provided by the contractor. Suitability, as applied to computer equipment and software, shall also mean full compatibility with existing FAA network equipment and software, and full compliance with any FAA network specifications pertaining to such items. As directed by the CO, items deemed unsuitable or unsafe shall be removed from the MMAC, or moved to a suitable location, at no direct cost to this contract.

6.6 Non-reimbursed Property-related Costs

It is possible that the contractor may elect to provide any furniture, equipment, or supplies beyond those required under the provisions of the preceding paragraphs. Should this occur, this contract shall not incur any direct charges as a result of such election unless the charge has been expressly approved by the CO prior to the cost being incurred. This prohibition against such charges applies not only to easily identifiable costs, such as the purchase price of furniture or equipment, but also to all associated costs, such as the cost of transporting the furniture or equipment to (or from) the MMAC.

Section 7. Employment and Staffing

7.1 Support Workforce Requirements

Support personnel who make up the workforce provided under this contract represent a key resource to the FAA in the management of a critical technical training program. Accordingly, it is vital that the contractor be able to recruit and retain fully qualified personnel for this workforce. The FAA therefore strongly encourages the contractor to utilize a system of pay, benefits, incentives, and performance monitoring under this contract that will help ensure this type of support workforce is developed and maintained. It is expected that proposed systems for pay, benefits, and incentives will allow the contractor to recruit and retain a highly qualified, motivated workforce. Additionally, it is expected that the contractor's performance monitoring system will recognize and reward superior performance by contract personnel while detecting and correcting any substandard performance. Included as Appendix A is the Contract Support Task and Subtask Descriptions, which identifies duties and responsibilities for FAA tasks.

7.2 Position Descriptions

Descriptions of the various labor categories required under this contract are contained in a document titled *Contract Support Position Descriptions and Qualifications*, included as Appendix B to this document. Appendix B describes the general duties of each labor category for positions to be considered under this contract. Additionally, Appendix B details minimum education, certification, and experience requirements for these positions as well as a description of any required FAA certification. Appendix B reflects information current as of the date of this document. The *Contract Support Position Descriptions and Qualifications* will be maintained and may be revised, if needed, by the COTR following contract award. Revisions involving substantive changes to information in the *Contract Support Position Descriptions and Qualifications* will be subject to negotiation if requested by the contractor.

7.3 Minimum Education and Experience Requirements

With the exception of those individuals specifically covered by the provisions of paragraph 7.4 below, all personnel employed in support of this contract are expected to meet specified minimum education and experience requirements for their respective position, as of the date of their appointment. Such minimums are specified for each labor category identified in this document in Appendix B, *Contract Support Position Descriptions and Qualifications*.

7.4 Employee Qualifications Review

Under this contract, the FAA reserves the right to review, at any time, the qualifications of each candidate proposed for a support position to ensure that candidate meets all stated minimum qualifications established for the position for which they are being considered. When submitting task responses for all assigned personnel, the contractor must provide employee experience (e.g., application, resume, etc.). Any qualification information that is questioned or requires verification will be identified to the contractor for action and resubmission. The FAA further reserves the right to deny the appointment of any candidate found to be lacking any of the stated minimum requirements for the task.

The stated minimum qualifications for positions is intended to ensure candidates have sufficient knowledge, experience and technical skills to be recognized as an expert in the area being considered for assignment. This does not, however, ensure the individual will be suitable to perform in a manner consistent with FAA standards. The FAA will not waive the employment or transfer or promotion of persons who do not meet the minimum experience or education requirements of the position for which they are proposed.

7.5 Staffing - Allowable Notification of Support Period

- a) Instructional Requirements The contractor shall be notified via TOs of FAA's operational requirements for the subsequent period of performance a minimum of six (6) weeks prior to the expiration date of the current contract period. In advance of the beginning of the contract period, and as soon as it is available, the contractor shall provide a report to the COTR identifying support personnel assignments. Unanticipated operational or emergency requirements may be identified additionally on TOs, requiring a minimum of one (1) day's notice to contractor for support. The contractor shall respond to the COTR in a timely manner to provide proposed support options for the unanticipated operational or emergency requirement.
- b) Development and Revision Requirements Periodically, FAA will have requirements for courseware development or revision of existing courseware. TOs with accompanying Project Work Descriptions (PWDs) may be written for contract support personnel to provide development or revision support services. This support will be based on FAA's assessment of the hours necessary to provide valid courseware.
- c) Completion-Scope Requirements When FAA requirements can be identified and outlined for instructional support, development, or revision support, the CO will provide notification to the contractor to provide a completion-scope task estimate. The contractor will be provided the necessary requirement details to establish a Firm Fixed Price (FFP) for completion-scope tasks to identify tasks, milestone schedule, deliverables, and contract support personnel. From the date of the CO's request, a maximum of 30 (thirty) days will be counted for which a proposal is due. FAA will review the proposed FFP completion-scope task provided by the contractor to evaluate the associated risk. If the decision is made for support to be provided, based on FAA's evaluation of the contractor's proposal as well as funding availability, the CO will notify the contractor in the form of a Delivery Order (DO).

7.6 Cancellation Policy

The Contracting Officer (CO) will give the contractor a minimum of ten (10) calendar days notice of cancellation (from announced scheduled offering start date) for training requirements contracted for classroom instruction services. CO will also provide tasks of at least forty (40) hours per affected instructor for those scheduled offerings cancelled after the ten (10) calendar day limitation or CO will reimburse actual costs incurred by prospective instructors. Contractor determines the option to apply to individual situations and may elect not to require hours at a minimum. This Cancellation Policy shall not apply, however, if said cancellation is a result of funding limits imposed by Congressional or Departmental action or if the contractor is unable to provide the necessary support for requirements.

7.7 Prohibited Appointments

Retired FAA personnel must meet the minimum contract abstention from contract employment as identified by AMS policy.

7.8 Strike Contingency Plan

Within thirty (30) days after contract award, the contractor shall have in place a strike contingency plan to ensure continuity of operations in the event of a strike by contract personnel. Contract support services provided under the strike contingency plan shall be at no additional cost to the Government.

7.9 Contract Employee Affiliations

The contractor must be aware of potential contract employees' affiliations (by blood, marriage, or living arrangement) which should be identified to the FAA at the time of the applicant's initial qualifications review. The contractor must also identify changes in affiliations as they occur. The contractor will factor this information into the assignment of contractor employee to tasks or work area, in order to comply with the Government's human resource management standards as well as the contractor's own standards.

7.10 Removal of Employees

AMA-400 management is solely responsible for the integrity and success of the training program supported by this contract. Accordingly, the FAA reserves the right to request the removal of any contract employee from employment under this contract whenever such action is determined by AMA-400 management to be in the best interest of the Government. If warranted, such requests will be made to the CO requesting the removal of contract personnel from contract.

7.11 Special Security Consideration

Certain security considerations are applicable to all personnel having access to the MMAC campus. As a result, all contract personnel providing direct support under this contract shall be subject to a National Agency Check with Inquiries (NACI) background investigation. This shall be true even where the risk/sensitivity level designation for the position being held does not, in and of itself, require one. Please refer to the following FAA AMS Policy: Section 3.14, 'Security'; and, Section 3.14.2.1 'Contractor Personnel Security Program.'

Section 8. Contract Employee Training

8.1 Contract Employee Orientation

In addition to any training that may be authorized in accordance with the following provisions, the FAA shall provide each contract employee with orientation to the methodologies, systems, procedures, and processes utilized by AMA-400 in the completion of its activities. This will be done in acknowledgement of the fact that even fully qualified contract personnel may be unaware of unique practices utilized in FAA's technical training environment. Contract employees must complete associated security, safety and all other training as required by the agency [e.g., Security Awareness Virtual Initiative (SAVI), Information Systems Security (ISS) SAVI, Electrical Safety, etc.). Some of this training is required to be completed annually. Certificates for training completions are to be provided to the COTR.

8.2 Prohibited Training - Contract Employees

In accordance with United States Code (USC) provisions in Title 49, Section 40108, *Training Schools*, and other applicable authorities, the FAA is generally prohibited from using appropriated funds to provide training for contract personnel if such training is available from commercial sources.

8.3 Unique Technical Training

The FAA may provide training to contract personnel if the training is determined to be technically complex and unavailable from commercial sources. This exception covers all AMA-400 required instructor training which have been determined to be unique training offered only by the FAA. This exception applies to Course 10520, Basic Instructor Training (BIT) as well as other FAA-specific courses covering the development of instructional materials in accordance with FAA standards and practices. AMA-400 is not obligated to provide such training, but may do so if determined to be in the best interest of the Government.

8.4 <u>Contractor Training Costs</u>

In those situations where the FAA is authorized to provide training to contract personnel, it may be provided at no cost to the contractor or contract employee. However, the FAA retains the right to deduct costs incurred for training provided to contract personnel from payments otherwise due to the contractor in specific situations, as described in paragraph 10.2. Also, no contract employee shall be trained at Government cost more than once for any given course.

8.5 Required Training - Instructors

Contract personnel assigned to duties as a classroom instructor, regardless of specialty, shall be required to successfully complete Course 10520, Academy Basic Instructor Training (commonly known as "BIT"). Instructors assigned to perform only laboratory duties are not normally required to complete BIT. Instructors involved in the revision, development, or maintenance of course materials may be required to successfully complete one or more instructional materials development training courses, depending on the specific nature of their duties. The FAA reserves the right to waive these requirements on a case-by-case basis in consideration of an individual's prior experience and training.

All instructors will be required to learn and become proficient in all safety-related procedures/guidelines on the equipment for which they will be conducting training. The FAA Course Manager or his/her designate will provide this training. Contract instructors teaching on live electrical circuits or energized equipment shall be certified in Cardiopulmonary Resuscitation (CPR) and first aid in accordance with National Fire Protection Association (NFPA) standard NFPA-70E, *Electrical Safety in the Workplace*. Prior to conducting instruction, documentation of certification must be provided to the COTR reflecting required training completions.

8.6 Required Training - Other Positions

Prior to their utilization under this contract, contract personnel in non-instructor positions, regardless of specialty, shall be fully trained in their area of technical specialization. Accordingly, the FAA does not anticipate any specific training to be required for these individuals. Should a need for training be identified at a later date, the restrictions described in paragraph 9.2 shall apply.

8.7 Remedial Training

In the event it is determined a contract employee is in need of remedial training, per paragraph 9.1 below, it will be at no cost to the Government. Such remedial training shall be coordinated by the contractor in consultation with the appropriate AMA-400 manager and will be approved in writing by the COTR.

8.8 Remedial Training Limitation

No contract employee shall be provided remedial training more than one time without the express authorization of the CO or COTR. Absent such authorization in the event a determination is made that an employee requires additional remedial training, the contractor shall be expected to remove the employee from support under this contract.

8.9 <u>Contractor Provided Training</u>

This document does not require, nor should it be interpreted to encourage, the contractor to provide any training for contract employees that will result in a direct cost to this contract. However, as the FAA considers employee development to be a critical element in employee retention, the contractor may wish to propose a training program for their personnel to provide opportunities for skill enhancement and career advancement. To the extent it can be accomplished without direct charges to the contract, the contractor may propose training to accommodate changes in mission, procedures, and equipment. Prior to implementation of any proposed training program, it will be subject to a risk analysis as well as negotiations.

Section 9. Contract Employee Performance

9.1 Performance Evaluation System

The contractor shall establish and maintain a system to monitor and evaluate the performance of every employee under this contract on a regular basis, with a minimum of one evaluation every six (6) months. A copy of each evaluation shall be provided to the COTR.

9.2 Employee Performance

A contract employee shall not be permitted to continue in support of this contract in the event it is determined that employee does not meet the following requirements for that position: performance evaluation standards; FAA Academy standards; or, specified minimum experience and/or education qualifications.

Section 10. Instructional Issues

10.1 Instructional Design Approach

The contractor shall use the Instructional Systems Design (ISD) approach for the development, presentation, and revision of all training materials as applied within AMA-400. This requirement applies to all training delivery systems, including but not limited to: resident; Correspondence study; computer based instruction (CBI); video based instruction; distance learning courses; and, support media. All development, revision, and production is done in accordance with FAA training standards, policies, and guidelines such as, but not limited to, the latest versions of: Airway Facilities Standards and Guidelines for Course Development (Volumes I and II); FAA Standard 028C for contractor training development efforts; and, FAA Order 3000.10, Airway Facilities Technical Training Program. Collaboration with Subject Matter Experts (SMEs) and other project team members will also be necessary for such development, revision, and production.

10.2 New Training Materials and Delivery Systems

The contractor shall be required to transition to new training materials and delivery systems as they are adopted and implemented. Plans and schedules for such transitions shall be developed by AMA-400, which will coordinate with the contractor to ensure sufficient time is allotted for required transition activities.

10.3 Course Descriptions

Descriptions of the various courses managed, maintained, or supported by AMA-400 can be found on the FAA Information Superhighway for Training (FIST) website at http://fist.faa.gov/AFCoursesAndExams/Search/Courses/Course.htm. The information presented there should be considered the definitive source of information regarding active courses for all purposes following award.

Section 11. Miscellaneous Issues

11.1 Contracting Officer's Technical Representative (COTR) Information

Procedural guidance on administrative issues can be found at an Office of Acquisition Services (AMQ) sponsored COTR Information website at http://amqinet.amc.faa.gov/COTR_Info.asp.

11.2 After Hours Access to MMAC Buildings

Contract personnel shall request authorization to gain access to MMAC buildings outside the normal hours of operations for evening shift requirements from the CO or the COTR. This requirement applies to the hours between 6:00 p.m. and 6:00 a.m. each week day, all hours on weekends or holidays, and anytime the MMAC is otherwise closed. Further information regarding general access procedures is located on the Aeronautical Center Security Procedures Systems (ACSPS) website at http://acsps.amc.faa.gov/.

11.3 Parking and Traffic Regulations

The contractor will ensure all contract employees are advised of and adhere to published parking and traffic regulations applicable to the MMAC. For further information, please refer to Aeronautical Center (AC) Order 1600.18G, *Parking and Traffic at the MMAC* which is located at http://dmis.faa.gov/dmisdata/Ac/AC1600-18G.doc.

11.4 Reserved Parking Spaces

Reserved parking spaces may be requested in writing through the CO or the COTR for employees with either temporary or permanent disabling conditions. FAA will review and coordinate with government organizations as necessary and advise contractor of outcome. No other requests for reserved parking spaces will be authorized.

11.5 Employee Appearance

Each contract employee shall wear an identification badge while at the MMAC in accordance with existing FAA policies and regulations while at the MMAC. Identification badges will be provided by the FAA at no cost to the contractor.

During all duty hours, contract personnel shall present an appearance appropriate for conduct of the Government's business which shall reflect a positive image to the public and not detract from the professional image of the Government. Contract employees shall be well groomed and dress in a neat, clean, professional manner. The mode of attire for the workplace shall be business casual, although instructors involved with class conduct may be required to wear business dress. Examples of business casual attire include casual slacks (e.g. khakis, Corduroys), dress slacks, dress shirts, casual shirts with collars or banded necks, sweaters, dresses, skirts, or blouses. Shoes shall be neat and clean.

Employee appearance has already been adequately addressed in performance-based terms above so this paragraph is not needed.

11.6 Employee Conduct

Contract personnel shall comply with and adhere to all applicable FAA directives, policies, standards, and procedures. For further information, please refer to HRPM ER-4.1 'Standards of Conduct' at http://www.faa.gov/ahr/policy/hrpm/er/er-4-1.cfm.

Section 12. Quality Assurance and Quality Control

12.1 Quality Assurance

The contractor shall adhere to all FAA policies and procedures encompassing training programs and learning activities noted in this SOW and its appendices. This program will be administered independently of any contractor evaluation and measurement activities including classroom monitoring, formative and summative evaluation. The FAA quality assurance program shall not be considered a replacement or substitute for contractor accomplishment or monitoring for quality performance of all activities. As requested by the COTR, the contractor shall conduct formal Program Management Review (PMR) meetings to address AMA-400 required metric issues under this contract.

12.2 Quality Control

The contractor shall be responsible for ensuring the quality of service provided by contract personnel, and correspondingly for monitoring, evaluating, etc., the performance of their employees. This does not establish, nor should the contractor assume, any responsibilities for monitoring the quality of FAA programs or products, other than those specified in the contract.

12.3 Contractor Quality Control Plan

Within thirty (30) days after contract award, the contractor shall prepare, implement, and maintain a quality control plan to ensure compliance with all provisions of this document, as well as applicable provisions of the contract. A draft copy of this plan, including any anticipated modifications, shall be included with any proposal submitted in response to this document. Within thirty (30) calendar days after contract award, final copies of the plan, current as of the date of submittal, shall be provided to the CO and COTR as well as to the Quality Reliability Officer (QRO), if applicable. No subsequent changes may be made to the final quality control plan submitted without written approval from the CO.

Section 13. Data Reporting

13.1 Deliverables - Reports and Data

As part of their normal administrative activities, the contractor shall provide various reports and data to the CO, COTR, and other FAA offices as needed. These reports and data will include, but are not limited to, those deliverables that are specifically in accordance with contract requirements.

13.2 Labor Distribution Tracking System

AMA-400 utilizes a management information system comprised of, in part, a labor distribution reporting (LDR) system established by FAA Order 2700.37, 'Labor Distribution Reporting.' The primary objective of LDR is to provide accurate visibility of FAA personnel costs so that organizational resources can be effectively applied to enable increased efficiency in achieving FAA's mission and accomplishing organizational performance goals.

As part of their normal duties under this contract, contract personnel will be required to enter LDR data directly into FAA's Consolidated Automated System for Time and Labor Entry (CASTLE) at https://castle.faa.gov/taldr/ or current applicable FAA Activity Data Tracking System (ADTS) or to provide the required information to the COTR. AMA-400 will determine what method, format of data, and data collection to be used and advise the contractor.

Section 14. Transitions

14.1 Contract Transitions

The contractor shall provide a detailed plan for transitioning to performance under the new contract (phase-in). Uninterrupted provision of the services required by this SOW is critical to AMA-400. For purposes of this SOW, the transition period will be no more than thirty (30) days and shall be defined as the period between contract award and the performance of all identified contract requirements.

At the conclusion of this contract, the contractor will accomplish required phase-out transition activities for thirty (30) days as deemed necessary by AMA-400.

14.2 Phase-In Transition

It is critical that the transition after contract award to a new vendor be accomplished in a well planned, orderly, and efficient manner. The services under this contract are vital to the Government and MUST continue upon contract expiration without interruption. The contract successor will be provided no more than a 30-day transition period. Thus, the technical proposal shall include a detailed phase-in plan. The phase-in plan shall:

- a) Include details to minimize disruption and start-up requirements;
- b) Consider recruiting, hiring, training, and security limitations;
- c) Include coordinating with current instructional contractor; and,
- d) Consider any other special considerations of the prospective provider.

This plan must be ready to implement after contract award and must address the offerors' proposed plan for conducting the transition of operations from the incumbent contractor. The phase-in plan shall clearly outline the steps, processes, and tasks the contract will take to ensure a timely and effective transition. The phase-in plan must address, as a minimum, the following:

- a) Overall timelines outlining the 30-day phase-in process;
- b) Mechanism(s) used to ramp up to required staffing levels, meeting specific qualifications, and educations requirements;
- c) Number and position title(s), including resumes, of all personnel known at the time proposal was submitted to the Government;
- d) Steps that address and meet contractual roles and responsibilities;
- e) Arrangements for any needed orientation or cross-training of respective staff to ensure quality of performance;
- f) Method(s) to identify and merge existing incumbent contractor files, project notes, developed courseware materials, etc., specified by TO;
- g) Process to ensure ALL on-going task requirements are identified and reviewed to ensure contractor commitments meet specifications outlined in the TO;

- h) Ensure all equipment requirements are identified and in place to meet the conditions of the contract;
- i) Methods to be used for identifying present project, tasks, or requirements status and transferring the management of these project, tasks, or requirements without interruption and loss of quality;
- j) Have a designated person(s) to respond quickly and identify solutions based on unanticipated problems resulting during the transition period;
- k) Inventory government equipment and inspect public facilities to be used by the contractor;
- 1) Ensure all required safety and security training as specified in the contract are completed within the 30-day transition period.

APPENDIX A

Contract Support Task and Subtask Descriptions

Information regarding the tasks, subtasks and their descriptions for use in connection with the solicitation for

FAA ACADEMY TECHNICAL OPERATIONS TRAINING DIVISION

DTFAAC-07-R-00018

June 5, 2007

Prepared by Technical Operations Training Division Contract Team

TABLE OF CONTENTS

1.1	SCOPE OF THE TASK - INSTRUCTION	3
1.2	TASK REQUIREMENTS	3
1.3	TIME OF WORK	
1.4	EVENING SHIFT WORK	4
1.5	ALTERNATE WORK SCHEDULE (AWS)	4
1.6	TRAVEL	4
2.1	SCOPE OF THE TASK - CONTRACT MANAGEMENT	
2.2	TASK REQUIREMENTS	5
2.3	DEDICATED CONTRACT MANAGEMENT	
2.4	CONTRACT MANAGEMENT AUTHORITY	5
2.5	TIME OF WORK	5
2.6	EVENING SHIFT WORK	б
2.7	ALTERNATE WORK SCHEDULE (AWS)	7
2.8	TRAVEL	7
3.1	SCOPE OF THE TASK - COMPUTER OPERATION	8
3.2	TASK REQUIREMENTS	
3.3	TIME OF WORK	8
3.4	EVENING SHIFT	8
3.5	ALTERNATE WORK SCHEDULE (AWS)	
3.6	TRAVEL	
3.7	LEVEL OF EFFORT	9
4.1	SCOPE OF THE TASK - D&R	
4.2	TASK REQUIREMENTS	
4.3	TIME OF WORK	
4.4	EVENING SHIFT WORK	
4.5	ALTERNATE WORK SCHEDULE (AWS)	
4.6	Travel	
4.7	Level of Effort	11

Task 1. Instructor Training and Delivery

1.1 Scope of the Task - Instruction

The contractor shall provide instructors who will be responsible for providing instructional delivery of FAA technical training and maintenance of course materials, utilizing all applicable media.

The requirement centers primarily on the instructional delivery of FAA Academy Technical Operations Training Division (AMA-400) technical training. This includes theoretical and practical training in one or more subjects on assigned National Airspace System (NAS) equipment and systems for field technical experts involved with the maintenance and certification of such equipment and systems. Delivery of instructional courses is in accordance with FAA training procedures, guidelines, and methodologies. Instructors are required to follow prepared lesson plans and ensure stated course objectives are presented. Instructors will utilize such teaching methods as lecture, lab demonstrations, remedial discussion, and coaching. The instructor uses teaching aids such as, but not limited to: lesson plans, student guides, lab guides, handouts, wall charts, prepared notes, and actual lab equipment.

Contract instructors may also be required to collaborate with FAA Subject Matter Experts (SMEs) regarding revision and maintenance of course materials.

Support requirements for this task are variable and will be communicated through Task Orders (TOs) outlining specific instructional delivery tasks as the need is identified.

1.2 Task Requirements

This subtask requires the instructional delivery and supervision of instructors to support AMA-400 technical training delivery requirements. Instructional training will be delivered in accordance with training lesson plans, course outline, or other course requirements. Instructors will conduct training and perform course revision and maintenance when required.

The curriculum will revolve around the need to train technicians and engineers on specific maintenance and repair techniques so they can obtain equipment certification to be given responsibility to work on identified NAS systems. The curriculum generally consists of classroom lecture followed by hands-on laboratory exercises to allow monitoring of the student's ability to demonstrate proficiency.

The instructor will also perform various classroom administration duties, following AMA-400 guidelines and policies, including, but not limited to:

- a) Conducting student orientation on the first day of class as indicated on the Student Orientation Briefing slides;
- b) Taking initial roll call, indicating any changes and notifying FAA management regarding any No Show's;
- c) Maintaining a class roster;
- d) Submitting final grades to the appropriate FAA management office;
- e) Identifying the need for additional classroom resources and communicating these needs to the appropriate FAA management office; and,
- f) Proposing recommendations for improvements, based on class outcomes at the conclusion of each class, to the appropriate FAA management office.

1.3 Time of Work

Support for this task will be required during normal office hours, generally accepted as between the hours of 7:00 a.m. and 3:30 p.m. While occasional activity outside these hours is possible to support evening sessions or meetings,

1.4 Evening Shift Work

Except for those periods where class schedules or meetings necessitate such activity, no evening shift work is anticipated in this task between the hours of 6:00 p.m. and 6:00 a.m.

1.5 Alternate Work Schedule (AWS)

The FAA does not establish any requirement for the contractor to utilize any type of AWS under this task. If such utilization is proposed, the contractor will be expected to demonstrate the benefit to be realized by the FAA and how potential risks associated with such utilization are to be minimized. Further, the FAA requires that any proposed use of AWS by the contractor ensures task requirements will take precedence over work schedule preferences.

1.6 Travel

Support under this contract rarely requires contract personnel to travel as part of their normal assigned duties. Any necessary travel will be restricted within the confines of the territories and possessions of the United States (US). Reimbursement of travel expenses will be in accordance with provisions found in the Statement of Work (SOW).

Task 2. Contract Management and Administration

2.1 Scope of the Task - Contract Management

The contractor shall provide a Project Manager to provide oversight and management of all contract personnel employed in direct support of this contract. The contractor shall also provide first-line supervisory and administrative support positions needed for the administration of this contract. The project management and administrative support positions are proposed as direct cost to this contract.

FAA requirements in this task, namely the Project Manager, First-line Supervisor(s), and Administrative Assistant positions, are expected to remain constant throughout the life of this contract. Whatever positions are requested by the contractor, and approved through negotiations with the FAA, shall be fully dedicated to this contract and shall not be utilized by the contractor in support of other activities without the express approval of the CO. All of these positions shall nevertheless be subject to additional negotiation in the event changes arise in the projected workload of the other tasks under this contract.

2.2 Task Requirements

This task will require a full-time Project Manager to provide oversight of contract personnel and to ensure the tasks assigned to contract personnel are completed in accordance with the terms of the contract. Under the direction of project management, first-line supervisor(s) perform all necessary functions to effectively and efficiently manage the personnel under his/her supervision as well as convey accountability and performance expectations for assigned personnel. This task also requires administrative support to provide for the execution of contract requirements. This task will require the contractor to provide time-accounting of contractor personnel using FAA's Consolidated Automated System for Time and Labor Entry (CASTLE) for labor distribution reporting (LDR). The contractor project management shall have the authority to represent the contractor in dealing with on-site FAA Contracting Officer's Technical Representative (COTR).

2.3 Dedicated Contract Management

The Project Manager shall be fully dedicated to this contract and shall not be utilized by the contractor in support of other activities without the express approval of the Contracting Officer (CO). Requirements for the First-line Supervisor(s) and Administrative Assistant shall be subject to negotiation.

2.4 Contract Management Authority

The Project Manager shall have full authority to act on behalf of the contractor, and any limitations to this authority shall be clearly indicated in the contractor's proposal.

2.5 Time of Work

Support for this task will be required during normal office hours, generally accepted as between the hours of 7:00 a.m. and 3:30 p.m. While occasional activity outside these hours is possible, none is currently anticipated.

2.6 Evening Shift Work

Other than those possible exceptions identified by the FAA, no evening shift activity is anticipated between the hours of 6:00 p.m. and 6:00 a.m. in the conducting of this task.

2.7 Alternate Work Schedule (AWS)

The FAA does not establish any requirement for the contractor to utilize any type of AWS under this task. If such utilization is proposed, the contractor will be expected to demonstrate the benefit to be realized by the FAA and how potential risks associated with such utilization are to be minimized. Further, the FAA requires that any proposed use of AWS by the contractor ensures task requirements will take precedence over work schedule preferences.

2.8 Travel

Support under this contract rarely requires contract personnel to travel as part of their normal assigned duties. Any necessary travel will be restricted within the confines of the territories and possessions of the US. Reimbursement of travel expenses will be in accordance with provisions found in the SOW.

Task 3. Computer Operator

3.1 Scope of the Task - Computer Operation

The contractor shall provide a Computer Operator who will be responsible for operation of the HOST mainframe computer system utilized in technical training of FAA Air Traffic System Specialists (ATSSs). This encompasses maintaining operating system availability which consists of resolution/coordination of replacement/repairs to HOST hardware. Additional responsibilities include updating, configuring and optimizing operating system software.

3.2 <u>Task Requirements</u>

This task requires resolving a variety of difficult operating problems (e.g., making unusual equipment connections and rarely used equipment and channel configurations to direct processing through or around problems in equipment, circuits, or channels as well as reviewing test run requirements and developing unusual system configurations that will allow test programs to process without interfering with ongoing job requirements). The Computer Operator may be required to deviate from standard procedures in response to computer output instructions and error conditions in order to avoid loss of information or conserve computer time. Such actions may materially alter the computer unit's production plans. This may entail spending considerable time away from the control station to provide technical assistance to lower level operators and to assist programmers, systems analysts and subject matter specialists in resolving problems.

3.3 Time of Work

Support for this task will be required during normal classroom hours, generally accepted as between the hours of 7:00 a.m. and 3:30 p.m.

3.4 Evening Shift

The Computer Operator task may be required during evening shift hours, generally accepted as between the hours of 3:30 PM and 12:00 PM in support of evening shift classes. Evening shift and, rarely, weekend hours may also be required for the Computer Operator to affect maintenance and/or repairs that would otherwise conflict with daytime or evening shift classes.

3.5 <u>Alternate Work Schedule (AWS)</u>

The FAA does not establish any requirement for the contractor to utilize any type of AWS under this task. If such utilization is proposed, the contractor will be expected to demonstrate the benefit to be realized by the FAA and how potential risks associated with such utilization are to be minimized. Further, the FAA requires that any proposed use of AWS by the contractor ensures task requirements will take precedence over work schedule preferences.

3.6 Travel

Support under this contract rarely requires contract personnel to travel as part of their normal assigned duties. Any necessary travel will be restricted within the confines of the territories and possessions of the US. Reimbursement of travel expenses will be in accordance with provisions found in the SOW.

3.7 Level of Effort

Support requirements for this task are variable and will be communicated when the need is identified through Project Work Descriptions (PWDs) which outline requirements and milestones.

Task 4. Development and Revision

4.1 Scope of the Task - D&R

The contractor shall provide personnel capable of developing new and revising completed course materials and support media for resident, field-conducted, and self-paced training programs. The contractor may be required to develop and revise course content for correspondence study, computer-based instruction (CBI), and video-based distance learning courses and support media. Specific project requirements will dictate which development and revision subtasks are exercised.

4.2 Task Requirements

This task requires the following subtasks:

Subtask 4.2.1 Task Requirements for Instructor Developing and Revising

This subtask requires individuals to serve as SMEs for researching and providing technical expertise to be used in course development or revision projects. These individuals may be required to develop or revise teaching aids such as, but not limited to, wall charts, prepared notes, web casts, training handbooks, lesson plans, and other course documentation to ensure the technical accuracy of the training content.

Subtask 4.2.2 Task Requirements for Graphic Artist

This subtask requires development of graphic design for course books, instructor guides, wall charts, transparencies, posters, charts, slides, door signs and any documents required to support AMA-400 operational training delivery and development requirements. These individuals work with the courseware development team to design graphics/visuals in the preparation of instructional lessons and technical training materials. Duties may include, but are not limited to:

- a) Developing graphics to support various media used within the technical training curriculum;
- b) Developing/designing computer graphics and visual effects;
- Integrating graphics into training materials and other documents through utilization of layout design principles as well as desktop publishing concepts and methods;
- d) Conceptualizing appropriate graphics and creating designs suitable for technical training materials;
- e) Employing macros and imbedded graphics as appropriate;
- f) Archiving course documents; and,
- g) Maintaining a graphics library.

Subtask 4.2.3 Task Requirements for Technical Writing

Technical Writer personnel will be required to develop, compose, proofread and edit technical as well as administrative material for reports, manuals, briefings, proposals, instruction books, catalogs, and related publications in support of this task. Technical Writer duties include:

- a) Collaborating with SMEs and other project team members;
- b) Researching manuals, reports, and other material to become familiar with technologies, methods, agency policies, and tools for integration of new initiatives;

- c) Organizing material and completing writing assignments in accordance with standards regarding order, clarity, conciseness, style and terminology;
- d) Reviewing published materials and recommending revisions or changes in scope, format, content and media selection;
- e) Maintaining records and files of work and revisions;
- f) Selecting photographs, drawings, sketches, diagrams and charts to illustrate technical training materials; and,
- g) Assisting in lay out of materials for publication (may arrange for production and distribution of material).

4.3 Time of Work

Support for this task will be required during normal office hours, generally accepted as between the hours of 7:00 a.m. and 3:30p.m. While occasional activity outside these hours is possible, none is currently anticipated.

4.4 Evening Shift Work

No activity is anticipated in this task between the hours of 6:00 p.m. and 6:00 a.m.

4.5 Alternate Work Schedule (AWS)

The FAA does not establish any requirement for the contractor to utilize any type of AWS under this task. If such utilization is proposed, the contractor will be expected to demonstrate the benefit to be realized by the FAA and how potential risks associated with such utilization are to be minimized. Further, the FAA requires that any proposed use of AWS by the contractor ensures task requirements will take precedence over work schedule preferences.

4.6 Travel

Support under this contract rarely requires contract personnel to travel as part of their normal assigned duties. Any necessary travel will be restricted within the confines of the territories and possessions of the US. Reimbursement of travel expenses will be in accordance with provisions found in the SOW.

4.7 Level of Effort

Support requirements for this task are variable and will be communicated when the need is identified through Project Work Descriptions (PWDs) which outline requirements and milestones.

APPENDIX B

Contract Support Position Descriptions And Qualifications

Information regarding the position description and Qualifications of specific labor categories required for use in connection with the solicitation for

FAA ACADEMY TECHNICAL OPERATIONS TRAINING DIVISION

DTFAAC-07-R-00018

May 25, 2007

Prepared by Technical Operations Training Division Contract Team

TABLE OF CONTENTS

TABLE OF CONTENTS	ii
GENERAL OVERVIEW	1
SECTION 1. INSTRUCTIONAL TRAINING DELIVERY	2
SECTION 2. CONTRACT MANAGEMENT AND ADMINISTRATION	5
SECTION 3. COMPUTER OPERATOR	10
SECTION 4. DEVELOPMENT AND REVISION	12

GENERAL OVERVIEW

Labor Category Definitions

Labor categories used in this document have, wherever possible, been extracted from the Service Contract Act (SCA) Directory of Occupations, which can be found online at http://www.wdol.gov/library.html. These labor categories, as used within this document, shall have the meaning set forth in the most current edition of that publication.

Minimum Education/Experience Requirements

All personnel employed in support of this contract are expected to meet any specified minimum experience and/or education requirements for their respective position, as of the date of their appointment. Such minimums are specified for each labor category identified in this document.

General Requirement - All Labor Categories

Regardless of labor category, all personnel employed in support of this contract shall be expected to be familiar with the operation of Personal Computers (PCs), standard operating systems equivalent to those used by the FAA, and standard application software equivalent to that utilized in their proposed position.

SECTION 1. INSTRUCTIONAL TRAINING DELIVERY

Instructional training centers primarily on the instructional delivery of FAA technical training. This includes theoretical and practical training in one or more subjects on assigned National Airspace System (NAS) equipment and systems for field technical experts involved with the maintenance and certification of such equipment and systems as well as maintenance of course materials, utilizing all applicable media.

1.1 Instructor Position Description

Under the direction of the contract Project Manager, instructors are required to provide the instructional delivery of technical training of those courses managed by the FAA Academy Technical Operations Training Division (AMA-400). This includes theoretical and practical training in one or more subjects on assigned NAS equipment and systems for field technical experts involved with the maintenance and certification of such equipment and systems. All technical instruction is done in accordance with FAA training standards, policies, and guidelines such as, but not limited to, the latest version of FAA Order 3000.10, *Airway Facilities Technical Training Program.* The instructor:

- a) Delivers training of instructional courses.
- b) Conducts classroom administration, to include, but not limited to:
 - 1) Student orientation on the first day of class using the Student Orientation Briefing slides;
 - Taking initial roll call, indicating any changes and notifying FAA management regarding any No Show's;
 - 3) Maintaining a class roster;
 - 4) Submitting final grades to the appropriate FAA management office; and,
 - 5) Providing feedback and/or recommendations based on observations and student comments to the appropriate FAA management office.
- c) Identifies the need for additional classroom resources and communicating these needs to the appropriate FAA management office.
- d) Proposes recommendations for improvements based on class outcomes to the appropriate FAA management office at the conclusion of each class.
- e) Follows prepared lesson plans and ensures stated course objectives are presented. (Lesson plans and student materials provide a roadmap for the delivery and identified expected outcomes.)
- f) Measures student performance by using skill practices and tests.
- g) Uses course curriculum to help ensure that operational objectives are achieved.
- h) Utilizes such teaching methods as lecture, lab demonstrations, remedial discussion, and coaching.
- i) Uses teaching aids such as, but not limited to: lesson plans, student guides, lab guides, handouts, wall charts, prepared notes, and actual lab equipment.

- j) Is required to learn and become proficient on all safety-related procedures and guidelines regarding the equipment on which they will be conducting training. (This training will be provided, as required, by the FAA Course Manager or his/her designate.)
 - 1.1.1 Minimum Qualification Requirements Instructor
 - a) <u>Education:</u> Shall have at least two (2) years of any of the following:
 - 1) Electronics Technology, or
 - Electrical Engineering Degree from an accredited College or University (Baccalaureate or Associate), or
 - 3) Two year certificate in Electronic Technology or Electro-Mechanics Technology, \underline{or}
 - 4) Government or Private Sector in Electronics Technology or Electro-Mechanics Technology training.
 - b) Experience: Shall have at least four (4) years in any combination of the following positions:
 - 1) Government or Private Industry Electrical Engineering, Electronics Technology, Electro-Mechanics Technology position, <u>or</u>
 - 2) Government or Private Industry Electronics Technology or Mechanical Electronics Technology instruction position.
 - b) <u>Specialized Experience</u>: Two distinct areas of specialty apply. Specialized experience in the identified areas must be satisfied to work in the designated area.
 - For the designated systems of Radar, Navigation, Communication, Environmental, and Electromechanical, shall have a minimum of two (2) years experience in any combination of the following:
 - 1) Government or Private Industry system maintenance, or
 - 2) Government or Private Industry system engineering or design, <u>or</u>
 - 3) Government or Private Industry system instruction.

- For other systems (Automation and Information Technology), shall have a minimum of two (2) years experience in any combination of the following:
 - 1) Government or Private Industry system maintenance, or
 - 2) Government or Private Industry system engineering or design, or
 - 3) Government or Private Industry system instruction.

1.1.2 Instructor Certification

a) These positions do not require FAA equipment certification.

SECTION 2. CONTRACT MANAGEMENT AND ADMINISTRATION

AMA-400's primary mission is providing complex technical training to engineers, technicians, environmental specialists and programmers who improve and maintain the reliability of the NAS. The contractor shall furnish project management, supervisory and administrative support positions that are required for the management/administration of this contract and are proposed at direct cost to this contract. Positions other than a Project Manager, First-line Supervisor, and Administrative Assistant shall be subject to negotiation.

2.1 Project Manager Position Description

The Project Manager is responsible for providing administration of the instructional services contract through oversight and management for all complex technical services directly affecting the AMA-400 technical training contract. The Project Manager will:

- a) Serve with the ability to conduct overall responsibility for organizational day-today planning, direction, and timely execution in order to meet the requirements set forth in this contract.
- b) Enforce and provide oversight of the contract quality control plan, applicable to all deliverable products, outlined in Schedule B.
- c) Provide oversight of contract personnel and ensure tasks assigned to contract personnel are completed in accordance with the terms of the contract and meet long-range training plans.
- d) Provide direction to the first-line supervisor(s), ensuring that all necessary functions are performed effectively and efficiently in managing the personnel under his/her supervision.
- e) Communicate about areas of accountability and performance expectations of assigned personnel with company and Governmental counterparts.
- f) Demonstrate and provide leadership regarding employee relations through effective communications, coaching, training, and development.
- g) Demonstrate and provide leadership in problem resolution to facilitate faster and improved working relationships.
- h) Ensure compliance with contract requirements and standards regarding cost control, waste reduction, quality, and safety; Complete on-time delivery of contract deliverables; Ensure on-site compliance with state and Federal regulations.
- i) Provide time-accounting of contractor personnel using FAA's Consolidated Automated System for Time and Labor Entry (CASTLE) for labor distribution reporting (LDR) and/or current applicable Activity Data Tracking System (ADTS).
- j) Provide required administrative support for the execution of this contract requirement.

k) Coordinate with FAA operational training delivery and development requirements in providing the necessary program status and obtaining customer feedback; Perform performance reviews for directly supervised employees; Recommend and/or implement, as applicable, new processes where needed to improve quality or on-time delivery of contract deliverables; Recommend and lead efforts to improve existing processes to improve quality or on-time delivery.

The FAA also considers it essential that the contractor's on-site Project Manager have full authority to manage day-to-day contractor operations and the authority to represent the contractor in dealings with the Contracting Officer (CO) or Contracting Officer's Representative (COR).

2.1.1 Minimum Qualification Requirements - Project Manager

- a) <u>Education:</u> A Bachelor of Arts (BA), Bachelor of Science (BS), or Master of Science (MS) is recommended. High school Diploma or General Equivalency Diploma (GED) is required.
- b) Experience: At least five (5) years experience in the management and administration of efforts of scope and complexity comparable to that anticipated under this contract. Such experience may have been gained in administrative, professional, technical, or other responsible work in any combination within the following positions in Government or Private Industry.

Requires the ability to:

- 1) Lead change and achieve results;
- 2) Lead people and build relationships;
- 3) Meet organizational goals;
- 4) Formulate and execute budget;
- Analyze problems to identify significant factors, gather pertinent data, and recognize solutions;
- 6) Plan and organize work; and,
- 7) Communicate effectively orally and in writing.

Exceptions to qualifications shall be considered for candidates who possess: exceptional credentials; previous experience as an FAA supervisor, manager or program manager; or, closely related experiences not meeting minimum qualification criteria. Those candidates will be considered for this position provided that a written request for waiver of qualifications is submitted to the FAA and approved in advance of the candidate's selection. Each request for exception shall be considered on an individual basis.

2.1.2 Project Manager Certification

a) This position does not require FAA certification.

2.2 First-line Supervisor Position Description

Under the direction of the contract Project Manager, the First-line Supervisor(s) performs all necessary functions to effectively and efficiently manage the personnel under his/her supervision. Supervisory support entails day-to-day supervision of contractor personnel at a minimum of 25 employees to 1 supervisor. This rate may be subject to adjustment by the FAA. The First-line Supervisor(s):

- a) Communicates about areas of accountability and performance expectations of assigned personnel.
- b) Oversees daily activities to maximize scheduling and real-time utilization of resources; Analyzes contract requirements and based on employees' skills recommends employee work assignments; Interfaces with FAA to ensure coordination of schedules and schedule adherence.
- c) Provides input on local conditions, identifies needs, and receives direction on real-time staffing increases or decreases.
- d) Enacts contingency plans as needed; Identifies potential problems, troubleshoots, escalates issues to contract management if required; Participates in analysis of problems and provides input for future process improvements; Develops and implements recovery plans for off-schedule and unanticipated requirements.
- e) Reviews ongoing performance results to meet targets; Takes corrective actions as necessary.
- f) Participates in daily, weekly, monthly, and annual planning process as appropriate.
- g) Keeps immediate contract management promptly and fully informed of all problems or unusual matters of significance; Takes prompt, corrective action where necessary or suggests alternative courses of action.
- h) Determines standards of performance as a basis for progress review of assigned personnel; Ensures proper training of assigned personnel; Develops individuals for future contract task requirements.
- Ensures quality control and quality assurance of effort and delivery of training by monitoring assigned personnel; Coordinates with customers to obtain customer feedback and provide necessary program status.
- j) Provides effective feedback and/or remedial guidance to assigned personnel; Monitors time and attendance.
- k) Performs other duties and responsibilities as required or requested; Performs all duties and responsibilities in a timely and effective manner in accordance with established contractor policies to achieve the overall objectives of this position.

2.2.1 Minimum Qualification Requirements - First-line Supervisor

- a) <u>Education:</u> A BA or BS degree is recommended. High School Diploma or GED is required.
- b) Experience: At least three (3) years of supervisory experience.

Exceptions to qualifications shall be considered for candidates who possess: exceptional credentials; previous experience as an FAA supervisor, manager or program manager; or, closely related experiences not meeting minimum qualification criteria. Those candidates will be considered for this position provided that a written request for waiver of qualifications is submitted to the FAA and approved in advance of the candidate's selection. Each request for exception shall be considered on an individual basis.

2.2.2 First-line Supervisor Certification

a) These positions do not require FAA certification.

2.3 Administrative Assistant Position Description

Under the direction of the contract Project Manager, the Administrative Assistant performs all necessary functions to effectively and efficiently conduct administrative support duties required for direct support of this contract. The Administrative Assistant:

- a) Displays working knowledge of office procedures, operations, and practices.
- b) Performs related administrative duties such as: answers telephones to refer callers or furnish information; files documents; operates copying machine; and, distributes or prepares documents to be mailed.
- c) Types correspondence, reports, and other material with responsibility for sentence structure, grammar, and spelling; Uses PC-based word processing software such as Microsoft Word©, other Microsoft Office© programs, and electronic mail applications.
- d) Arranges for meetings; Anticipates need for information, performs research, and prepares briefing materials; Follows up on projects resulting from meetings to ensure that internal office tasks and schedules are met.
- e) Makes travel arrangements as needed.
- f) Provides assistance to support budget, personnel and payroll functions.
- g) Assists in devising office procedures and practices to be followed.
- h) Maintains needed office supplies, equipment, publications, and forms; Identifies deficiencies to contract Project Manager.

Little or no subject-matter knowledge is required, but the Administrative Assistant needs to choose the proper procedure for each task.

Minimum Qualification Requirements - Administrative Assistant 2.3.1

- a) Education: High School Diploma or GED is required.
- b) Experience: One (1) year experience, within the last three (3) years, in general office administration.

 - Typing skill of 50 words per minute at 90% accuracy;
 Experience using word processor software and electronic mail applications; and,
 - 3) Skill in spelling, oral communication, and writing.

2.3.2 Administrative Assistant Certification

a) This position does not require FAA certification.

SECTION 3. COMPUTER OPERATOR

The Computer Operator is responsible for operation of the HOST mainframe computer system utilized in technical training of FAA Air Traffic System Specialists (ATSSs). This encompasses maintaining operating system availability, consisting of resolution/coordination of replacement/repairs to HOST hardware. Additional responsibilities include updating, configuring and optimizing operating system software.

3.1 Computer Operator Position Description

Under the direction of the contract Project Manager, the Computer Operator resolves a variety of difficult operating problems (e.g., making unusual equipment connections and rarely used equipment and channel configurations to direct processing through or around problems in equipment, circuits, or channels as well as reviewing test run requirements and developing unusual system configurations that will allow test programs to process without interfering with ongoing job requirements). The Computer Operator:

- a) Responds to computer output instructions and error conditions; May have to deviate from standard procedures to avoid loss of information or to conserve computer time.
- b) May spend considerable time away from the control station to provide technical assistance to lower level operators and assist programmers, systems analysts, and subject matter specialists in resolving problems.
- c) Uses knowledge of varied and advanced functions of En Route Automation for NAS systems and software within En Route Host.
- d) Has working knowledge of, but not limited to, Multiple Virtual Storage (MVS) and Virtual Machine (VM).
- e) May have knowledge of varied and advanced functions of En Route Automation Modernization (ERAM) and NAS Monitor.
- f) Ensures system integrity and availability to meet training lab requirements by:
 - 1) Preparing equipment for lab sessions;
 - 2) Assisting lab instructors as required;
 - 3) Providing feedback to the appropriate FAA management office regarding any impacts that may affect lab schedules; and,
 - 4) Performing required operator maintenance to ensure peripheral devices (e.g. high speed printer, tape drives) are operational and available.

3.1.1 Minimum Qualification Requirements - Computer Operator

- a) <u>Education:</u> High School Diploma or GED and documented recent formal training in computer operation are required.
- b) Experience: At least four (4) years computer operations with either mainframe or mini-main frame computer systems, which demonstrates the complete ability to control the computer system [including hardware, peripherals, and all appropriate software programs (MVS, VM, and NAS Monitor), and operating systems] through system keyboard inputs and equipment switches.

3.1.2 Computer Operator Certification

a) These positions do not require FAA equipment certification.

SECTION 4. DEVELOPMENT AND REVISION

Development and revision personnel are capable of developing new course materials as well as revising completed course materials and support media for resident, field conducted, and self-paced training programs. These personnel are responsible for developing and editing instructional lessons as well as AMA-400 training-related documents. Technical training materials include course books, instructor guides, wall charts, transparencies, posters, charts, slides, door signs, and any required documents to support instructional delivery requirements. Development and revision personnel shall possess abilities to develop, compose, proofread, and edit reports, manuals, briefings, proposals, instruction books, catalogs, and related publications in support of this contract. The specific project(s) requirements will dictate what development and revision subtasks are required.

4.1 Instructor Development and Revision Position Description

Under the direction of the contract Project Manager, development and revision is to be performed on resident, field, and self-paced technical training courses. In addition, these personnel provide content input and review for development and revision of distance learning courses, which include computer-based instruction (CBI), video-based, and correspondence study. All development and revision is done in accordance with FAA training standards, policies, and guidelines such as, but not limited to, the latest versions of: Airway Facilities Standards and Guidelines for Course Development (Volumes I and II); FAA Standard 028C for contractor training development efforts; and, FAA Order 3000.10, Airway Facilities Technical Training Program. Collaboration with SMEs and other project team members will also be incorporated for such development, revision, and production. Instructor development and revision personnel:

- a) Serve as SME, researching and providing the technical expertise to be used in course development or revision project(s).
- b) Develop or revise training materials such as wall charts, prepared notes, web cast scripts, training handbooks, lesson plans, exams, and other course documentation to ensure the technical accuracy of training content; Ensure inclusion of all safety-related procedures and guidelines within the development and revision of assigned equipment courseware.
- c) Deliver instructional materials in accordance with training requirements and delivery milestones.
- d) Write, proofread, and edit training documentation and materials for objectivity, writing style, manner of presentation, and format.
- e) Demonstrate experience in Microsoft Office© (specifically Word, Excel and PowerPoint) and other software applications utilized to develop text-based documentation; Perform minor modifications to existing documentation.

4.1.1 <u>Minimum Qualification Requirements – Instructor Development and</u> Revision

This position requires meeting instructor minimum qualification education and experience requirements previously described in this appendix under Section 1, *Instructional Training Delivery*.

- a) Education: Refer to Appendix B, Subsection 1.1.1.a.
- b) Experience: Refer to Appendix B, Subsection 1.1.1.b.
- c) Specialized Experience: Refer to Appendix B, Subsection 1.1.1.c.

4.1.2 Instructor Development and Revision Certification

a) These positions do not require FAA certification.

4.2 Graphic Artist Position Description

Under the direction of the contract Project Manager, the Graphic Artist is responsible for the development and production of technical designs and illustrations for educational or informational purposes in support of new and revised FAA training courses. All development, revision, and production is done in accordance with FAA training standards, policies, and guidelines such as, but not limited to, the latest versions of the *Airway Facilities Standards and Guidelines for Course Development*, Vols. I and II, the FAA *Standard 028C* for contractor training development efforts, and FAA Order 3000.10, *Airway Facilities Technical Training Program*. Collaboration with SMEs and other project team members will also be incorporated for such development and revision. The Graphic Artist:

- a) Develops graphics to support various media used within the technical training curriculum.
- b) Ensures communication of technical ideas and information are conveyed accurately and clearly.
- c) Creates designs and graphics from rudimentary sketches, photographs, and/or general descriptions to fulfill training requirements.
- d) Collaborates with writers, editors and other production staff to produce a finished product.
- e) Demonstrates experience in Microsoft Office© (specifically Word, Excel, PowerPoint) and other software applications.
- f) Executes the full range of graphic production processes from initial concept to finalized graphic development for incorporation into training materials and documents.
- g) Maintains a graphics library of completed designs.
- Maintains records and files of all work under this contract; Tracks all version changes.

- i) Transfers, merges, and adjusts designs, graphics, and layouts as identified.
- j) Incorporates photographs, drawings, sketches, diagrams, charts, and schematics into training materials, as required.
- k) Develops or revises technical schematics and diagrams, based on provided examples, to be used as wall posters, training handouts, and/or inclusion in training documentation.

4.3.1 Minimum Qualification Requirements - Graphic Artist

- a) <u>Education:</u> High School Diploma or GED and documented recent formal training in graphic illustration are required.
- b) Experience: At least three (3) years of recent, practical, and recognizable experience in:
 - Graphic design (electronic and print);
 - 2) Technical illustration;
 - 3) Photographic enhancement;
 - 4) Integration of photographs, graphics, or illustrations for publishing and printing; Preparation of camera-ready photographs, graphics, or illustrations for reproduction in various technical training, instructional, and reference materials;
 - 5) Uses tools to create and modify photographs, graphics or illustrations utilized in various technical training and instructional materials consisting of, but not limited to:
 - i. Adobe@ Suite of Products (i.e. Illustrator@, Photoshop@);
 - ii. Corel@ Suite of Products (i.e. Draw@);
 - iii. Visio©; and,
 - iv. Microsoft© Office Suite programs.

4.3.2 Graphic Artist Certification

a) These positions do not require FAA certification.

4.3 Technical Writer Position Description

Under the direction of the contract Project Manager, the Technical Writer handles development and production of technical training and instructional materials for new and revised FAA courses, training aids, and prototype training materials in order to ensure course design meets training objectives. This requires assistance in the development and editing of training materials including, but not limited to: instructional lessons; scripts; story boards; lesson plans; course books; instructor guides; transparencies; posters; charts; slides; training publications; course control documentation; and, other instructional supporting materials. These duties frequently involve extensive use of macros and embedded graphics. Writer personnel will be required to develop, proofread and edit training material for reports, manuals, briefings, proposals, instruction books, catalogs, and related publications in support of this task. All development, revision, and production is done in accordance with FAA training standards, policies, and guidelines such as, but not limited to, the latest versions of: Airway Facilities Standards and Guidelines for Course Development (Volumes I and II); FAA Standard 028C for contractor training development efforts; and, FAA Order 3000.10, Airway Facilities Technical Training Program. Collaboration with SMEs and other project team members will also be incorporated for such development, revision, and production. The Technical Writer:

- a) Writes, proofreads, and edits technical training content in all delivery media for objectivity, consistency, writing style, manner of presentation, and format.
- b) Incorporates graphics, photographs, drawings, sketches, diagrams, and charts for illustration purposes for use in technical training, instructional, and reference materials.
- c) Generates technical training, instructional, and reference materials for publication.
- d) Maintains records and files of all work, tracking all version changes.
- e) Reads manuals, reports, and other material to become familiar with evolving technologies, methods, agency policies, and tools for integrating new initiatives.
- f) Demonstrates experience in Microsoft Office© (specifically Word, Excel, PowerPoint) and other software applications.

4.3.1 Minimum Qualification Requirements - Technical Writer

- a) Education: High School Diploma or GED is required.
- b) Experience: Shall have at least three (3) year of practical, recognizable experience in the following:
 - 1) Effective written and verbal communications;
 - 2) Proofreading skills with emphasis on quality and clarity;
 - 3) Microsoft Office© (specifically Word, Excel, PowerPoint), Adobe Acrobat©, and Graphic© software (to develop simple graphics, perform minor modifications to existing graphics, and/or reformat graphics for publication purposes);
 - 4) Editing and reformatting written or electronic drafts;

- 5) Performing page and graphics layouts; and,
- 6) Proper selection and use of the English language and grammar.

4.3.2 <u>Technical Writer Certification</u>

a) These positions do not require FAA certification.

6/5/2007

APPENDIX C

Contract Technical Course Offering Price Document

Information regarding the tasks, subtasks and their descriptions for use in connection with the solicitation for

FAA ACADEMY TECHNICAL OPERATIONS TRAINING DIVISION

DTFAAC-07-R-00018

May 25, 2007

_					Scheduled	Scheduled	
			AMA		Offering	Offering	Offering
Course		Class	Section	Class	Price for 1	Price for 2	Price for 3
#	Course Title	Hours	Number	Size	instructor	instructors	instructors
40065 Com	Communications Equipment Laboratory	64	411	12			n/a
\top	Radio Control Equipment (RCE) Hardware Maintenance Laboratory	24	411	9			n/a
1	Theory of Instrument Landing Systems (ILS)	144	411	12			n/a
1		176	411	15			n/a
\top	Approach Lighting System with Flashers (ALSF)-II (Godfrey)	120	412	8			n/a
Т	Approach Lighting System with Flashers (ALSF)-II (Airflo)	120	412	8			n/a
	Medium Intensity Approach Lighting System with REIL (MALSR)	80	412	9			n/a
1	DME MALSR/ RMS	48	412	9			п/а
T	NBP Dual Mode ALSF-2/ E-HOT/ DoP	216	412	9			n/a
Τ	vav Visual Range (RVR) Equipment, Type FA-7861	80	412	9			n/a
1	Rinway Visual Range (RVR) Equipment, Tasker 500	80	412	9			n/a
\top		80	412	12			n/a
1	Doppler VHF Omnidirectional Range (DVOR) System	56	412	9			n/a
1	Low-Power TACAN Antenna Maintenance	40	412	12			n/a
1	Third Generation VOR/ DME Maintenance	120	412	8			n/a
\top	I-IWAS NF++	40	412	9			n/a
1	II WAS RS Type FA-14100	80	412	9			n/a
1	Cardion Distance Measuring Equipment (DME), FA-9783 Laboratory	40	412	4			n/a
T-	and Generation VORTAC Hardware Laboratory	64	412	8			п/а
1	Instrument Landing System (ILS) Mark1DEF Laboratory	96	412	ထ			n/a
Т	Low-Leyel Windshear Alert System (LLWAS) Climatronics Laboratory	40	412	9			n/a
Т	DME Model 1118 Laboratory	40	412	9			n/a
Т	Distance Measuring Equipment (DME) Model 415SE/ E-HoT/ DoP	80	412	8			n/a
	WAAS WRS Maintenance	80	412	8			n/a
	Capture Effect Glideslope (CEG) Laboratory	40	412	9			n/a
1	End-Fire Glideslope (EFGS) Antenna System Laboratory	40	412	9			n/a
	Low-Level Windshear Alert System (LLWAS) FA-10240 Laboratory	40	412	9			n/a
	DME Model 1118 with ERMM	80	412	9			n/a
Т	MARK 20/20A Instrument Landing Systems (ILS) Laboratory	104	412	ھ			n/a
Т		64	413	12			n/a
1	ICSS TYPF I Maintenance	56	413	5			n/a
\top	Denro Rapid Deployment Voice Switch (RDVS)	48	413	9			n/a
1	ICSS 1/A 3080	48	413	10			n/a
\top	ETVS Hardware Maintenance	96	413	12			n/a
T	Litton Rapid Deployment Voice Switch (RDVS) IIA	80	413	10			n/a
T	ACD/VRS - DSP 1000 Maintenance	80	413	9			n/a
Т	1,11 (a) (a) (a) (a) (b) (b) (b) (b) (b)	40	413	12			n/a

					Scheduled	Scheduled	Scheduled
		į	AMA	ï	Offering	Offering	Offering
Course		Class	Section	Class	Price for 1	Price for 2	Price for 3
#	Course Title	Hours	Number	Size	instructor	instructors	instructors
40049	NRCS VHF/FM Radio Systems for Technicians	24	413	6			n/a
40050	NRCS VHF/FM Network Software	32	413	6			n/a
40059	Small Tower Voice Switch (STVS) Laboratory	24	413	4			n/a
40158	Fiber Optic Concepts	40	413	12			
40159	Rascal-Premnet Fiber Optic Multiplexer	40	413	9			n/a
40067	Solid-State Direction Finder (DF), Type FA-9964	24	413	4			e/u
40289	VSCS System Overview	112	413	12			n/a
40391	Airport Surveillance Radar (ASR)-9 SCIP	40	414	9			n/a
40395	Airport Surveillance Radar (ASR)-7E	200	414	12			n/a
40398	Mode-S Sensor Maintenance	200	414	12			п/а
40606	Radiation Hazard Measurement Procedures	24	414	9			n/a
40611	Weather System Processor (WSP)	80	414	9			n/a
40664	Airport Surveillance Radar (ASR) Model 9	240	414	9			n/a
40665	Airport Surveillance Radar (ASR)-8	240	414	12			n/a
40666	ATCBI-6 Hardware Maintenance	56	414	9			n/a
40669	Radar Concepts	240	414	12			n/a
40674	ATCBI-6 Hardware Maintenance EHoT DoP	160	414	6			n/a
42069	Airport Surveillance Radar (ASR)-11	160	414	9			п/а
40313	Terminal Doppler Weather Radar (TDWR) System	136	415	8			n/a
40335	Air Traffic Control Beacon Interrogator (ATCBI)-4	80	415	8			n/a
40340	Radio Communication Link (RCL) Terminal Equipment	80	415	9			n/a
40383	ARSR-1/2 EnRoute Radar System with SSR/ DMTI Mod	120	415	8			n/a
40399	FPS Series Radar	120	415	8			п/а
40408	Air Route Surveillance Radar (ARSR)-4 Hardware	240	415	8			n/a
40600	Common Equipment for Radio Communications Link (CE-RCL) Sys	120	415	8			n/a
40603	Low-Density RCL (LDRCL) 1.8 GHz Digital System	40	415	9			n/a
40609	ASDE-3A Hardware/ AMASS	80	415	4			n/a
40638	elta	24	415	9			п/а
40667	ITWS Hardware Maintenance with TCWF and E-HOT/ DoP	80	415	4			п/а
40668		336	415	4			n/a
42059	es Microwave Digital	40	415	6			n/a
42060	TSM-2500 Monitoring and Control LDRCL RMMS System	40	415	9			n/a
42064	ı	48	415	9		ļ	n/a
43549	Common Diaitizer (CD), Model 2A/B/C/D	160	415	12			n/a
47706	ATC Beacon Interrogator (ATCBI-5) Trans/ Receiver Site Laboratory	40	415	8			n/a
40373	DBRITE	64	421	8			n/a
40605	DBRITE Display (Remote Tower Equipment)	32	421	8			n/a

Page 2 of 4 Pages

		A 84 A		Scheduled	Offering	Offering
	Class	Section	Class	Price for 1	Price for 2	Price for 3
Course Title	Hours	Number	Size	instructor	instructors	instructors
ARTS Color Display Complete (ACD, RGW & Sony DDM)	80	421	ത			n/a
	120	421	æ			п/а
ARTS-IIIE Mosaic for AF	32	421	မ			n/a
ARTS IIIE Power PC Hardware	280	421	9			n/a
Sensor. Receiver and Processor (SRAP)	160	421	12			n/a
ARTS-IIE for Technicians	240	421	စ			n/a
Full Digital ARTS Display (FDAD) Hardware Maintenance	64	421	6			n/a
ARTS-IIIE (A6.05) NAS/ NOM	80	421	9			n/a
ARTS-IIIE Software Maintenance for SPSs	160	421	9			n/a
Common ARTS Software for OSF Personnel	160	421	9			n/a
RACD Maintenance	64	421	6			n/a
Automation Interface Unit-II (AIU-II)	16	421	9			n/a
MICRO-EARTS Software Maintenance	120	421	8			n/a
Full STARS Maintenance	200	421	12			п/а
HOST Concepts	128	422	12			n/a
HOST Peripheral Devices and Diagnostics	104	422	12			n/a
ECG Hardware Maintenance	88	422	12	1		n/a
ECG Software Maintenance	112	422	12			п/а
EBUS for NAS/ NOM Specialist	64	422	12			n/a
EBUS for Software Specialist	120	422	9			n/a
EBUS Overview for ATSS Hardware Maintenance	64	422	12			n/a
Display System Overview (DSO)	80	422	12			n/a
Display System (DS) Hardware Maintenance	240	422	12			n/a
	96	422	12			n/a
Display System (DS) URET Software Administration and Maintenance	136	422	9			n/a
HOST NAS Monitor, FDP, and OLC SIM for System Specialists	216	422	12			n/a
HOST Abort Analysis for Systems Specialists	80	422	12			n/a
T Radar Data Processing for Systems Specialists	160	422	12			n/a
HOST NAS Operations for NAS/ NOMS	176	422	12			n/a
Advanced MPS Network Management	80	423	12			n/a
Fundamentals of MCC/ MPS Network Management	120	423	12			n/a
Automated Surface Observing System (ASOS) Maintenance	80	423	12			n/a
Fundamentals of Internetworking	160	423	16			n/a
Tower Data Link Services (TDLS)	64	423	12			п/а
UNIX	112	423	12			n/a
Stand-Alone Weather Sensors (SAWS) Maintenance	24	423	8			n/a
mated Monthey Source System (AM/SS) Maintenance	72	423	ω			n/a

(
			AMA		Offering	Offering	Offering
		Class	Section	Class	Price for 1	Price for 2	Price for 3
*	Course Title	Hours	Number	Size	instructor	instructors	instructors
40430 N	NADIN Network Control Center (NCC) Operators and Maintenance	120	423	9			n/a
40431 AL	Automated Weather Observing System (AWOS) Maintenance 133	56	423	8			n/a
40450 AC	ACE-IDS Hardware Maintenance	64	423	æ			n/a
40455 SC	SOLARIS for NAS	152	423	12			n/a
40458 M	Monitor and Control (M&C) for the TMA System	40	423	9			n/a
40461 Tr	Traffic Management Advisor (TMA) for System Administrators	40	423	9			n/a
43003 AV	AWOS Data Acquistion System (ADAS) Hardware Maintenance	48	423	9			n/a
43048 M	MPS Tandem Himalayas K2008 Hardware and Utilities	280	423	12			n/a
Т	MPS Tandem Himalaya K2008 Software and Administration	240	423	12			n/a
43485 N	NADIN Concentrator/ Modem Subsystem Hardware, ARTCC	80	423	8			n/a
Т	NADIN PSN Hardware Maintenance Course	8	423	8			n/a
40149 E	Exide Power Conditioning System (PCS) Maintenance	80	424	8			n/a
40156 Ai	Air Conditioning	120	424	8			n/a
40157 UF	UPS 30-160 KVA Balanced Power (BP III)	64	424	8			n/a
40160 AC	ACEPS Standby Power and Distribution System (SPDS)	320	424	12			n/a
40161 AC	ACEPS Critical Distribution System (CDS)	200	424	12			n/a
40163 AC	ACEPS SPDS Proficiency	80	424	8			n/a
40164 AC	ACEPS CDS Proficiency	80	424	8			n/a
1-	EPA Section 608 Certification	8	424	12			n/a
40166 N	NAS Elecrical Infrastructure Systems (NEIS)	120	424	8			n/a
T	York and Trane Centrifugal Chillers	80	424	8			n/a
40170 M	Mitsubishi 2033A and 9700 UPS	64	424	8			n/a
40171 DE	DR/CRPDS Part 1	360	424	8			n/a
40172 DI	DR/CRPDS Part 2	240	424	8			n/a
Τ	Engine Generator Power Systems Laboratory	160	424	ထ			n/a

APPENDIX D

Contract Technical Course Offering Requirements

Information regarding the tasks, subtasks and their descriptions for use in connection with the solicitation for

FAA ACADEMY TECHNICAL OPERATIONS TRAINING DIVISION

DTFAAC-07-R-00018

May 25, 2007

		-				Minimum	ESTIMATED	Maximum
		_	AMA			Contract	Contract	Contract
Course		Class	Section	Class	# of	Scheduled	Scheduled	Scheduled
##	Course Title	Hours	Number	Size	Instructors	Offerings	Offerings	Offerings
40065	Communications Equipment Laboratory	64	411	12	1,2	0	0	0
40058	Radio Control Equipment (RCE) Hardware Maintenance Laboratory	24	411	9	1,2	0	9	80
40283		144	411	12	1,2	0	7	9
41903	Navigation Systems Concepts	176	411	15	1,2	0	4	8
40135	Approach Lighting System with Flashers (ALSF)-II (Godfrey)	120	412	80	1,2	0	3	ဗ
40136		120	412	æ	1,2	0	3	က
40143	Medium Intensity Approach Lighting System with REIL (MALSR)	80	412	9	1,2	0	7	7
40147	DME MALSR/ RMS	48	412	9	1,2	0	20	20
40168	NBP Dual Mode ALSF-2/ E-HOT/ DoP	216	412	9	1, 2	0	0	0
40213	Runway Visual Range (RVR) Equipment, Type FA-7861	80	412	9	1,2	0	0	0
40252	Runway Visual Range (RVR) Equipment, Tasker 500	- 80	412	9	1, 2	-	_	~
40258	Distance Measuring Equipment (DME), Models FA-8974/ FA-9639	80	412	12	1,2	0	0	0
40261	Doppler VHF Omnidirectional Range (DVOR) System	26	412	9	1,2	5	10	10
40285	Low-Power TACAN Antenna Maintenance	40	412	12	1,2	0	0	4
40286	Third Generation VOR/ DME Maintenance	120	412	8	1,2	0	~	4
40290	II WAS NE++	40	412	9	1,2	1	-	-
40291	11 WAS RS. Type FA-14100	80	412	9	1,2	0	0	3
40297	Cardion Distance Measuring Equipment (DME), FA-9783 Laboratory	40	412	4	1,2	0	6	6
40299	Second Generation VORTAC Hardware Laboratory	64	412	8	1,2	0	12	12
41239	Instrument Landing System (ILS) Mark1DEF Laboratory	96	412	8	1,2	0	13	133
41246	I ow-I evel Windshear Alert System (LLWAS) Climatronics Laboratory	40	412	9	1,2	0	0	-
41248	DME Model 1118 Laboratory	40	412	9	1,2	0	7	7
41900	Distance Measuring Equipment (DME) Model 415SE/ E-HoT/ DoP	80	412	8	1,2	0	0	0
41902	WAAS WRS Maintenance	80	412	8	1,2	0	9	9
47708	Capture Effect Glideslope (CEG) Laboratory	40	412	9	1,2	0	0	ω
47709	End-Fire Glideslope (EFGS) Antenna System Laboratory	40	412	9	1, 2	0	0	0
47713	Low-Level Windshear Alert System (LLWAS) FA-10240 Laboratory	40	412	9	1,2	0	2	2
47714		80	412	9	1,2	0	2	2
47717	MARK 20/20A Instrument Landing Systems (ILS) Laboratory	104	412	8	1,2	0	0	0
40000	VTABS Site Maintenance	64	413	12	1,2	0	3	10
40023	ICSS TYPE I, Maintenance	56	413	5	1,2	0	2	9
40028	Denro Rapid Deployment Voice Switch (RDVS)	48	413	9	1,2	0	3	Φ.
40029	ICSS L/A 3080	48	413	10	1,2	0		4
40041	ETVS Hardware Maintenance	96	413	12	1,2	0	10	10
40042	Litton Rapid Deployment Voice Switch (RDVS) IIA	80	413	10	1,2	0	9	15
40043	ACD/VRS - DSP 1000 Maintenance	80	413	9	1,2	0	-	3
40045	Digital Voice Recorder (DVR), Type II (DVR2)	40	413	12	1,2	0	8	70

						Minimum	ESTIMATED	Maximum
			AMA			Contract	Contract	Contract
Course		Class	Section	Class	# of	Scheduled	Scheduled	Scheduled
#	Course Title	Hours	Number	Size	Instructors	Offerings	Offerings	Offerings
40049	NRCS VHF/FM Radio Systems for Technicians	24	413	9	1,2	0	14	20
40050	NRCS VHF/FM Network Software	32	413	9	1,2	0	14	20
40059	Small Tower Voice Switch (STVS) Laboratory	24	413	4	1,2	0	14	20
40158	Filher Ontic Concepts	40	413	12	1, 2, 3	0	15	30
40159	Rascal-Premnet Fiber Optic Multiplexer	40	413	9	1,2	0	10	15
40067	Solid-State Direction Finder (DF). Type FA-9964	24	413	4	1,2	0	2	9
40289	VSCS System Overview	112	413	12	1,2	0	3	9
40391	Airport Surveillance Radar (ASR)-9 SCIP	40	414	9	1,2	0	0	2
40395	Airport Surveillance Radar (ASR)-7E	200	414	12	1,2	0	T	-
40398	Mode-S Sensor Maintenance	200	414	12	1,2	0	τ-	မ
40606	Radiation Hazard Measurement Procedures	24	414	9	1,2	0	0	:
40611	Weather System Processor (WSP)	80	414	9	1,2	0	0	
40664	Airport Surveillance Radar (ASR) Model 9	240	414	9	1,2	0	2	6
40665	Airport Surveillance Radar (ASR)-8	240	414	12	1,2	0	2	
40866	ATCRLS Hardware Mainfenance	56	414	9	1,2	0	1	
40669	Radar Concents	240	414	12	1,2	0	12	_
40674	ATCRI-6 Hardware Maintenance EHoT DoP	160	414	9	1,2	0	0	9
42069	Airport Surveillance Radar (ASR)-11	160	414	9	1,2	0	+	
40313	Terminal Donnler Weather Radar (TDWR) System	136	415	8	1,2	-	3	က
70335	Air Traffic Control Beacon Internoator (ATCBI)-4	80	415	8	1,2	2	2	
40340	Radio Communication Link (RCL) Terminal Equipment	80	415	9	1,2	0	5	
40383	ARSR-1/2 FnRoute Radar System with SSR/ DMT! Mod	120	415	8	1,2	0	3	
40399	FPS Series Radar	120	415	8	1,2	0	0	0
40408	Air Route Surveillance Radar (ARSR)-4 Hardware	240	415	8	1, 2	0	3	က
40600	Common Equipment for Radio Communications Link (CE-RCL) Sys	120	415	8	1,2	0	6	6
40603	Low-Density RCL (LDRCL) 1.8 GHz Digital System	40	415	9	1,2	0	0	0
40609	ASDE-3A Hardware/ AMASS	80	415	4	1,2	0	0	0
40638	RCL Terminal Equipment - Delta	24	415	9	1, 2	o	0	0
40667	ITWS Hardware Maintenance with TCWF and E-HOT/ DoP	80	415	4	1,2	0	0	Ō
40668	ARSR-3 F-HOT/ DoP	336	415	4	1,2	0	0	0
42050	MDB-6000 8GHz Series Microwave Digital Radio LDRCL System	40	415	9	1,2	0	0	O
42060	lΕ	40	415	6	1,2	0	0	0
42064	TDX 2000 Digitizer	48	415	6	1,2	0	0	0
43549	Common Dialitizer (CD), Model 2A/B/C/D	160	415	12	1,2	0	က	
47706	ATC Beacon Interrogator (ATCBI-5) Trans/ Receiver Site Laboratory	40	415	8	1,2	0	0	O

						Minimum	ESTIMATED	Maximum
			AMA			Contract	Contract	Contract
Course		Class	Section	Class	# of	Scheduled	Scheduled	Scheduled
*	Course Title	Hours	Number	Size	Instructors	Offerings	Offerings	Offerings
40373	DBRITE	64	421	8	1,2	0	0	0
40605	DBRITE Display (Remote Tower Equipment)	32	421	8	1, 2	0	0	0
40617	ARTS Color Display Complete (ACD, RGW & Sony DDM)	88	421	6	1,2	0	0	0
40626	Micro-EARTS Hardware Maintenance	120	421	8	1,2	0	0	0
40627	ARTS-IIIE Mosaic for AF	32	421	9	1,2	0	0	0
40644	ARTS IIIE Power PC Hardware	280	421	9	1,2	0	0	0
42010	Sensor. Receiver and Processor (SRAP)	160	421	12	1,2	0	0	0
42039	ARTS-IIE for Technicians	240	421	9	1,2	0	0	0
42051	Full Digital ARTS Display (FDAD) Hardware Maintenance	64	421	6	1,2	0	0	0
42054	ARTS-IIIE (A6.05) NAS/ NOM	80	421	9	1,2	0	0	0
42055	ARTS-IIIE Software Maintenance for SPSs	160	421	9	1,2	0	0	0
42062	Common ARTS Software for OSF Personnel	160	421	9	1,2	0	0	0
42065	RACD Maintenance	64	421	6	1, 2	0	0	0
42066	Automation Interface Unit-II (AIU-II)	16	421	9	1,2	0	0	0
42070	MICRO-EARTS Software Maintenance	120	421	8	1,2	0	0	0
42071	Full STARS Maintenance	200	421	12	1,2	0	0	0
40420	HOST Concepts	128	422	12	1,2	0	0	5
40426	HOST Peripheral Devices and Diagnostics	104	422	12	1,2	0	0	5
40448	ECG Hardware Maintenance	88	422	12	1,2	τ-	~	വ
40449	ECG Software Maintenance	112	422	12	1,2	0	-	2
40452	EBUS for NAS/ NOM Specialist	64	422	12	1,2	1	-	4
40453	EBUS for Software Specialist	120	422	9	1,2	0	0	33
40454	EBUS Overview for ATSS Hardware Maintenance	64	422	12	1,2	0	0	9
40465	Display System Overview (DSO)	80	422	12	1,2	0	-	2
40467	Display System (DS) Hardware Maintenance	240	422	12	1,2	0	-	2
40468	URET Hardware Maintenance	96	422	12	1,2	0	-	2
40470	Display System (DS) URET Software Administration and Maintenance	136	422	9	1,2	0	0	2
43021	HOST NAS Monitor, FDP, and OLC SIM for System Specialists	216	422	12	1,2	0	0	2
43022	HOST Abort Analysis for Systems Specialists	80	422	12	1,2	0	0	0
43023	HOST Radar Data Processing for Systems Specialists	160	422	12	1,2	0	0	0
43535	HOST NAS Operations for NAS/ NOMS	176	422	12	1, 2	0	0	က
40409	Advanced MPS Network Management	80	423	12	1, 2	0	0	0
40412	Fundamentals of MCC/ MPS Network Management	120	423	12	1, 2	0	0	0
40417	Automated Surface Observing System (ASOS) Maintenance	80	423	12	1,2	0	T-	2
40418	Fundamentals of Internetworking	160	423	16	1,2	0	0	0
40422	Tower Data Link Services (TDLS)	64	423	12	1,2	0	5	ם ו
40423	UNIX	112	423	12	1,2	0	4	ç

Course ## Course Title 40428 Stand-Alone Weather Sensors (SAWS) Mainter 40429 Automated Weather Sensor System (AWSS) M 40430 NADIN Network Control Center (NCC) Operator 40431 Automated Weather Observing System (AWOS 40450 ACE-IDS Hardware Maintenance 40455 SOLARIS for NAS 40455 SOLARIS for NAS 40461 Traffic Management Advisor (TMA) for System 40461 Traffic Management Advisor (TMA) for System 43003 AWOS Data Acquistion System (ADAS) Hardware and	Course Title Stand-Alone Weather Sensors (SAWS) Maintenance Automated Weather Sensor System (AWSS) Maintenance NADIN Network Control Center (NCC) Operators and Maintenance Automated Weather Observing System (AWOS) Maintenance 133 ACE-IDS Hardware Maintenance SOLARIS for NAS Monitor and Control (M&C) for the TMA System Traffic Management Advisor (TMA) for System Administrators AWOS Data Acquistion System (ADAS) Hardware Maintenance	w w	AMA Section Number 423 423 423 423 423 423 423 423 423 423	Class Size 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 9 9 9 9	# of Instructors 1, 2 1, 2 1, 2 1, 2 1, 2 1, 2	Contract Scheduled Offerings 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Scheduled Offerings	Contract Scheduled Offerings
0	Course Title ansors (SAWS) Maintenance Isor System (AWSS) Maintenance Center (NCC) Operators and Maintenance serving System (AWOS) Maintenance 133 Itenance C) for the TMA System Isor (TMA) for System Administrators System (ADAS) Hardware Maintenance		section lumber 423 423 423 423 423 423 423 423 423 423	Class Size 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	# of Instructors 1, 2 1, 2 1, 2 1, 2 1, 2 1, 2 1, 2 1,	Scheduled Offerings 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Scheduled Offerings	Scheduled Offerings 0 0 1 12 12 12 11 11 11 11 1
	Course Title ansors (SAWS) Maintenance Isor System (AWSS) Maintenance Center (NCC) Operators and Maintenance serving System (AWOS) Maintenance 133 Itenance C) for the TMA System G) for the TMA System System (ADAS) Hardware Maintenance System (ADAS) Hardware and Utilities	┈┼┼┼┼┼┼┼┼┼	423 423 423 423 423 423 423 423 423 423	Size 8 8 8 8 6 5	1, 2 1, 2 1, 2 1, 2 1, 2 1, 2 1, 2	, , , , , , , , , , , ,	Offerings	Offerings 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
	sor System (AWSS) Maintenance Center (NCC) Operators and Maintenance Serving System (AWOS) Maintenance 133 Itenance C) for the TMA System System (ADAS) Hardware Maintenance System (ADAS) Hardware and Utilities	24 72 72 120 56 64 64 40 40 40 48 280	423 423 423 423 423 423 423 423 423 423	2 0 0 0 2 0 0 0 2			_	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
1 	Isor System (AWSS) Maintenance Center (NCC) Operators and Maintenance serving System (AWOS) Maintenance 133 Itenance C) for the TMA System G) for the TMA for System System (ADAS) Hardware Maintenance System (ADAS) Hardware and Utilities	72 120 150 64 64 40 40 48 280	423 423 423 423 423 423 423 423 423	2 0 0 0 2 8 8 0 0 2		0 0 0 0 0 0		7 0 0 0 1 7
 	Center (NCC) Operators and Maintenance serving System (AWOS) Maintenance 133 Itenance C) for the TMA System Isor (TMA) for System Administrators System (ADAS) Hardware Maintenance System (ADAS) Hardware and Utilities	120 56 64 152 40 40 48 280	423 423 423 423 423 423 423 423	2 0 0 0 5		0 0 0 0 0 0	7	0 0 0 0 7 7
	nance rators tenanc	56 64 152 40 40 48 280	423 423 423 423 423 423 423 423	2 0 0 0 5		0 0 0 0 0		7 0 0 0 7 7
 	Administ are Maint Utilities	64 152 40 40 48 280	423 423 423 423 423 423	9 9 5	- - - - -		-	0 0 0 7 7
	Administ are Main Utilities	40 40 48 280	423 423 423 423 423 423	9 9 5	- - - -	0 0 0 0		0 0 0 1 7
	Administ are Maint Utilities	40 40 48 280	423 423 423 423 423	6 6 4		0000		
	Administ are Maint Utilities	40 48 280	423 423 423 423	9 9		0		0 0 + +
T	System (ADAS) Hardware Maintenance K2008 Hardware and Utilities	48 280	423 423 423	42		0		0 + +
Т	K2008 Hardware and Utilities	280	423 423	12				
			423	7	1,2	1		7
\top	MPS Tandem Himalaya K2008 Software and Administration	240		12	1, 2	0	_	
\top	NADIN Concentrator/ Modern Subsystem Hardware, ARTCC	80	423	8	1,2	0	0	0
\top	faintenance Course	80	423	8	1,2	0	0	0
1	Exide Power Conditioning System (PCS) Maintenance	80	424	8	1,2	0		0
┰		120	424	8	1,2	0	7	17
\top	sed Power (BP III)	64	424	8	1,2	0		12
T	ACEPS Standby Power and Distribution System (SPDS)	320	424	12	1,2	0	0	3
1	on System (CDS)	200	424	12	1,2	0	0	3
Т	A	80	424	8	1,2	0		2
		80	424	8	1,2	0	2	2
1	ation	8	424	12	1,2	0		17
1-	ure Systems (NEIS)	120	424	8	1,2	0		18
T-	dal Chillers	80	424	8	1,2	0	7	7
Т	00 UPS	64	424	8	1,2	0	0	18
Τ		360	424	8	1,2	0	0	2
1		240	424	8	1,2	0		2
47608 Engine Generator Power Systems Laboratory	Systems Laboratory	160	424	8	1, 2	0	10	21

APPENDIX E

Contract Terms, Acronyms, and Additional Resources

Information regarding Contract Terms, Acronyms, and Additional Resources for use in connection with the Instructional Support Services solicitation of

FAA ACADEMY TECHNICAL OPERATIONS TRAINING DIVISION

DTFAAC-07-R-00018

May 25, 2007

Appendix E Contract Terms, Acronyms, and Additional Resources

TABLE OF CONTENTS

Section 1.	Contract Terms and Acronyms	3
Section 2.	Additional Resources	5

Appendix E Contract Terms, Acronyms, and Additional Resources

Section 1. Contract Terms and Acronyms

AC	Aeronautical Center
ACSPS	Aeronautical Center Security Procedures System
ADTS	Activity Data Tracking System
AF	Airway Facilities
AMS	Acquisition Management System
AO	Approving Official
ARC	Aeronautical Regions and Centers
ATN	Aviation Training Network
ATO	Air Traffic Organization
ATSS	Airway Transportation Systems Specialist
AWS	Alternate Work Schedule
ВА	Bachelor of Arts
BIT	Basic Instructor Training
BLS	Bureau of Labor Statistics
BS	Bachelor of Science
CASTLE	Consolidated Automated System for Time and Labor Entry
CBI	Computer Based Instruction
CFR	Code of Federal Regulations
CLIN	Contract Line Item Number
CMI	Computer Management Instruction
CO	Contracting Officer
COR	Contracting Officer's Representative
COTR	Contracting Officer's Technical Representative
CPAF	Cost Plus Award Fee
CPI	Consumer Price Index
CPR	Cardiopulmonary Resuscitation
CY	Current Year
D&R	Development and Revision
DO	Delivery Order
DOL	Department of Labor
DOT	Department of Transportation
ERAM	En Route Automation Modernization
EV	Earned Value
EVM	Earned Value Management
F&E	Facilities and Equipment
FAA	Federal Aviation Administration
FAR	Federal Acquisition Register

FAST	FAA Acquisition System Toolset
FFP	Firm Fixed Price
FGE	Federal Grade Equivalency
FIST	FAA Information Superhighway for Training
FOIA	Freedom of Information Act
FOUO	For Official Use Only
FSS	Federal Supply Schedule
FTE	Full Time Equivalent
FTR	Federal Travel Regulations
FWS	Federal Wage System
FY	Fiscal Year
G&A	General and Administrative
GED	General Equivalency Diploma
GFE	Government Furnished Equipment
GFI	Government Furnished Information
GFP	Government Furnished Property
GS	General Schedule
GSA	General Services Administration
HRPM	Human Resource Policy Manual
IGCE	Independent Government Cost Estimate
ISD	Instructional Systems Design
ISS	Information Systems Security
ISS	Instructional Systems Specialist
IT	Information Technology
LAN	Local Area Network
LDR	Labor Distribution Reporting
LOB	Line of Business
MMAC	Mike Monroney Aeronautical Center
MS	Master of Science
MVS	Multiple Virtual Storage
NACI	National Agency Check with Inquiries
NAS	National Airspace System
NFPA	National Fire Protection Association
NSP	Not Separately Priced
NTE	Not To Exceed
OAT	Out-Of-Agency Training
OMB	Office of Management and Budget
OPI	Office of Primary Interest
OPM	Office of Personnel Management
OPS	Operations Operations
OSHA	Occupational Safety and Health Administration

PC	Personal Computer
PL	Public Law
PMR	Program Management Review
POC	Point of Contract
PWD	Project Work Description
QA	Quality Assurance
бС	Quality Control
QRO	Quality Reliability Officer
QVL	Qualified Vendor List
RIF	Reduction-In-Force
ROB	Rules of Behavior
RUS	Rest of United States
SAAR	Seasonally Adjusted Annual Rate
SAVI	Security Awareness Virtual Initiative
SCA	Service Contract Act
SEDB	Socially and Economically Disadvantaged Business
SF	Standard Form
SME	Subject Matter Expert
sow	Statement of Work
T&M	Time and Materials
то	Task Order
USC	United States Code
VM	Virtual Machine
WDOL	Wage Determinations On-Line
WG	Wage Grade
WO	Work Order

Websites referring to Acronyms:

http://employees.faa.gov/library/acronyms/

http://fast.faa.gov/ams/app-d.htm

http://technet.faa.gov/acronyms.pdf

http://technet.faa.gov/acronyms/more_acronyms.pdf

http://www.faa.gov/airports_airtraffic/airports/resources/acronyms/

http://www.awp.faa.gov/acronyms/default.htm

http://www.natca.org/safetytechnology/acronyms.aspx

Section 2. Additional Resources¹ The following websites provide additional information on various government orders,

policies, notices, terms, or acronyms. These websites were current at the time of publication of this appendix and are subject to change. The information posted at these websites includes hypertext links or pointers to additional information created and maintained by other public and/or private organizations. These websites are provided solely for the users' information and convenience. When users select a link to an outside website, they are subject to the privacy and security policies of the owners/sponsors of the outside website.

Websites referring to Federal Acquisitions and Contract Terms:

http://amq.mmac.faa.gov/

http://amqinet.amc.faa.gov/

http://fast.faa.gov/index.htm

http://intranet.asu.faa.gov/asu100/index.htm

http://www.acqnet.gov/far/

Websites referring to Federal Regulations

U.S. General Services Administration: http://www.gsa.gov/

GSA Regulatory Reference Overview:

Federal Acquisition Regulation (FAR)
Federal Management Regulation (FMR)

Federal Travel Regulation (FTR)

General Services Administration Acquisition Manual (GSAM)

http://www.gsa.gov/Portal/gsa/ep/programView.do?programId=9652&programPage=%2 Fep%2Fprogram%2FgsaOverview.jsp&P=XAE&pageTypeId=8199&ooid=10625&channelId=-13342

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¹ Disclaimer of Endorsement

Websites referring to FAA Orders, Policies, or Guidelines:

FAA Orders and Notices

http://www.faa.gov/regulations_policies/orders_notices/

FAA Policy and Guidance

http://www.faa.gov/regulations_policies/policy_guidance/

FAA Order 1370.79A, Internet Use Policy:

http://www.faa.gov/about/office_org/headquarters_offices/aio/documents/HTMLfiles/media/1370_79A.htm

FAA Order 1600.72, Contractor and Industrial Security Program

http://www.faa.gov/regulations_policies/orders_notices/media/160072.doc

FAA Order 2700.37, Labor Distributing Reporting

http://dmis.faa.gov/dmisdata/nd/ND2700-37.pdf

FAA Order 3000.10B, Airway Facilities Technical Training Program http://atowdirectives.faa.gov/ROOT/directives/2660/3000_10B.doc

FAA Order 3400.3H, Airway Facilities Maintenance Personnel Certification Program http://atowdirectives.faa.gov/ROOT/directives/2664/3400_3H.pdf

FAA-STD-028C, Contractor Training Development http://www.faa.gov/ahr/policy/hrpm/ld/ld_ref/028C.pdf

Human Resource Policy Manual (HRPM)

http://www.faa.gov/ahr/policy/hrpm/hrpmtoc.htm

HRPM ER-4.1, Standards of Conduct

http://www.faa.gov/ahr/policy/hrpm/er/er-4-1.cfm

Local Area Network Rules of Behavior

http://www.faa.gov/ahr/policy/hrpm/msc/msc_ref/AHRLANRulesofBehavior.doc

Websites referring to Agency Plans or Reports:

2006-2010 FAA Flight Plan

http://www.faa.gov/about/plans_reports/media/flight_plan_2006.pdf

2007-2011 FAA Flight Plan

http://www.faa.gov/about/plans_reports/media/flight_plan_2007.pdf

2007 ARC Business Plan

http://www.faa.gov/about/plans_reports/business_plan2007/media/ARC%20FY2007%2 0Business%20Plan%20for%20Publication.pdf

Websites referring to MMAC Orders, Policies, or Guidelines:

AC 1600.18G, Parking and Traffic at the Mike Monroney Aeronautical Center http://dmis.faa.gov/dmisdata/Ac/AC1600-18G.doc

AC 1600.27B, Procedures for Handling Violence at the Mike Monroney Aeronautical Center

http://dmis.faa.gov/dmisdata/Ac/AC1600-27B.doc

AC 1730.4E, Bulletin Boards http://dmis.faa.gov/dmisdata/Ac/AC1730-4E.doc

AC 3940.1C, Procedures for Handling Injury, Illness, or Fire at the Mike Monroney Aeronautical Center http://dmis.faa.gov/dmisdata/Ac/AC3940-1C.doc

Aeronautical Center Directives http://dmis.faa.gov/chkValidDirectives.asp

Aeronautical Center Security Procedures System (ACSPS) http://acsps.amc.faa.gov/

Facility Security
http://acsps.amc.faa.gov/p_phy_list.asp

Information Security
http://acsps.amc.faa.gov/p_inf_list.asp

Personnel Security http://acsps.amc.faa.gov/p_per_list.asp

APPENDIX F

Contract Data Requirements List (CDRLs)

Information regarding Contract Data Requirements for use in connection with the Instructional Support Services solicitation of

FAA ACADEMY TECHNICAL OPERATIONS TRAINING DIVISION

DTFAAC-07-R-00018

May 25, 2007

Prepared by Technical Operations Training Division Contract Team

CONTRACT DA	ATA REQUIRE	MENTS	LIST (CDRL)				Page 1	<u>st 13</u>
A. Contract line Item I	No.	B. Exhibit		C. Category (Check approp	TM	ОТН	ER X	
D. System/Item		E. Contra	net/PR No.	F. Contractor				
1. Data Item No. A001			t Data Item et Employment Chang	ge Report	3. Subtitle	<u>.</u>		
4. Authority	1111-	1	rt Reference FAAC-07-R-00018		6. Requiring Office AMA-400			
7. DD 250 Req'd No	8. APP Code A	l	9. Distribution Statemen	nt Required I/A	10. Frequency As required	11. As	of Date (A	OD)
12. Date of First Submission	See Block 14	TO .	13. Date of Subsequen Submission	t As required	15.	Distribution		
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17. Price Group				18. Estimated Total I	Price			

Action being made

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Attachment to CDRL A001

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Privacy Act: li is authorized b	n compliance with the F by 5 USC 552a. Your s	ocial security number (SSN) and date	of birth (DOB) ar	ed. Solicitation of the information on this form e solicited for use as employee identification.
1. Employee's	s Full Name	2. DOB	3. SSN	4. Routing Symbol (Duty Org.)
5. Contract N	umber	6. Contract Company's Name	and Local Telep	hone Number
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	Duty Organization	Issued personal property (uniforms, lapto etc.)	ops,	
		Mainframe Services Access list (User-ID Meinframe Systems, Software, USS, z/L z/VM)	's far INUX,	
MPB 101	AMI Clearance Officer, Systems Management Branch, AMI-310	Telecommunications calling card; Gov't Emergency Telecommunication System (GETS); telephone cleanup (PDN's)		
		Systems Management Facility (SMF) Phand Logical Access		
		ADP – e-mail; network access/User-ID's other LOB's.	for all	
MPB 304	Acquisition Automation Team, AMQ-130	PRISM-login rights and user-ID's,		
HQ 366	Center & Tenant Travel Payments Branch, AMZ-130	Outstanding travel advance and travel o	rders.	
HQ 377	Management & Systems Support Staff, AMZ- 10	User-ID's for financial (Delphi, DAFIS M Markview, DocMan, etc.) and/or person payroll (CPMIS, etc.) applications. If no required in employee's position, supervisign.	nel& t	
BS-06	General Accounting Division, AMZ-310	Accounts receivable/other debts.		
HQ 151	Facility Guard Service	ID cards, access cards, accountable ke reserved handicap parking, and vehicle		
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Signatur	2	Date Si	gnature	Date
pro	ovided or provide detail	s on an attachment to this form.		countable item is not cleared, note in the spi
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Attachment to CDRL A005

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